Technical Service Bulletin

37J1 UPDATE – TCM Update (NVLW)

December 9, 2014

Model(s)	Year	Affected Vehicles	Vehicle-Specific Equipment
A6, A7	2012 - 2014	See Campaign/Action screen in Elsa	None

Condition

This Update has been proactively released to prevent the following condition from occurring in the vehicle:

On Audi A6 and A7 vehicle with 8 speed automatic transmissions manufactured within a specific period, problem which affects the shifting comfort may occur in isolated cases.

This Update is in effect until removed.

Vehicle must meet all of the following criteria:

- Procedure is valid only for vehicles that show the 37J1 code in the Elsa Campaign/Action Information screen on the day of repair.
- Vehicle must be within the New Vehicle Limited Warranty.
- Procedure must be performed within the allotted time frame stated in this Technical Service Bulletin.
- Procedure must be performed on applicable vehicles in dealer inventory prior to sale.

Technical Background

On Audi A6 and A7 vehicle with 8 speed automatic transmissions manufactured within a specific period, problem which affects the shifting comfort may occur in isolated cases.

Service

SVM Update Instructions

1. Follow all instructions in TSB 2011732: *00 Software Version Management (SVM), operating instructions.*

2. Using Audi Flashing, update the Transmission Control Module, (02), using the SVM action code as listed in the table below.

Old Software Part Number	Old Software Version	New Software Part Number	New Software Version (or higher)	SVM Action Code
4G0927158E	ALL	4G0927158E	1006	
4G0927158P	ALL	4G0927158P	1006	37J1A210
4G1927158A	ALL	4G1927158A	1006	

⚠️ **Note:**

If the Bluetooth wireless VAS 5054A transmitter head is used in conjunction with a VAS tester, the transmitter head MUST BE connected with a USB cable to the tester.

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Warranty

Update Time Requirements/ Reimbursement	To ensure prompt and proper payment, be sure to immediately enter the applicable reimbursement code listed below upon completion of the repair work. Claims will be paid only for vehicles that show the **37J1** code in the Elsa Campaign/Action Information screen on the day of repair.

37J1 Saga Claim Entry Procedure

Check Elsa to determine whether Update **37J1** is open.

Service No.: 37J1

Damage Code: 0099

Parts Manufacturer - Removed part: 002

Claim Type

Sold vehicle = 7 10

Unsold vehicle = 7 90

Saga Accounting Instructions

Criteria ID	Repair operation	Labor Operation Number	TU
4G	Connect battery charger	27068905	10
	Connect vehicle diagnostic tester, perform software update for gearbox control unit.	3730 2599	Time stated on diagnostic protocol (max 40TU)

There is no reimbursement for vehicle wash or loaner vehicle.

If the vehicle is outside of the specified warranty period OR if customer refused repairs.

U.S. dealers: Submit the request through Audi Warranty Online under the Campaigns/Update option.

Canadian dealers: Fax the Repair Order to Warranty at (905) 428-4811 and provide VIN, applicable Service Number, Customer Information, Dealer Number and Date.

Additional Actions   Some of the affected vehicles may be involved in additional Actions. Please check your Elsa Campaign/Action Information screen so that any *additional required work can be done simultaneously.*

Verifying Vehicle Eligibility   To verify vehicle eligibility for this Update, *always* check the Elsa Campaign/Action Information screen. The Elsa system is the *only* binding inquiry and verification system; other systems are not valid and *may result in non-payment* of a claim.

Help for Claim Entry   For questions regarding claim entry, contact Audi Warranty.

Required Customer Notification   Inform your customer in writing by recording on the Repair Order any and all work that was conducted on the vehicle, including any and all updates completed under this Update.

Additional Information

All parts and service references provided in this Update are subject to change and/or removal. Always check Elsa for the most current version of this document.