



Service Bulletin

File in Section: -

Bulletin No.: PIT5161B

Date: April, 2014

PRELIMINARY INFORMATION

Subject: Normal Characteristic - Bump Feel Or Clunk Noise After A Stop

Models: 2007-2015 Chevrolet Silverado
2007-2015 GMC Sierra
With 34 or 36 Gallon Fuel Tank

This PI was superseded to update model years. Please discard PIT5161A.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some customers may comment on a bump feel or clunk noise at a stop or on launch. Customers may also comment that the bump feel or clunk is noticed after the vehicle has come to a complete stop and that it feels as if the vehicle was bumped from behind.

Recommendation/Instructions

The bump clunk issue may be due to fuel movement in the fuel tank when not completely full. If the condition is eliminated after completely filling the fuel tank, the noise is isolated to fuel movement in the tank. Please make no repair attempts, as this is considered a normal characteristic.

Customer Information

Please communicate to the customer this condition is a normal operating characteristic of their vehicle. It will not impact the designed performance or reliability of the vehicle. Please share this information with the customer, including a copy of this message.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.