



Service Bulletin

File in Section: -

Bulletin No.: PIC5514D

Date: September, 2014

PRELIMINARY INFORMATION

Subject: Unwanted Decklid Opening On Vehicles With Keyless Access

Models: 2010 - 2011 Cadillac CTS All

This PI was superseded to update Warranty Information. Please discard PIC5514C.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

A customer may comment that the decklid will unexpectedly pop open intermittently. A typical scenario may be that the customer opens up the decklid to put something in the trunk, then close the decklid and move around to one of the front doors. While pulling on the door handle the decklid releases

Recommendation/Instructions

Engineering has released a new calibration for the Remote Control Door Lock Receiver (RCDLR). Please update the RCDLR on any 2010 CTS built on March 23, 2010 or later, and all 2011 CTS's with an unwanted deck lid opening with the latest software calibration available in the Service Programming System.

Note: Please also refer to the latest version of PI0185

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
2810355	Remote Control Door Lock Receiver Reprogramming with SPS	Use Published Labor Operation Time

ADDITIONAL SI KEYWORDS:

compartment entry handle passive rear trunk trunklid

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.