



Service Bulletin



SPECIAL COVERAGE

SUBJECT: Special Coverage Adjustment – Luggage Shade

MODELS: 2013-2014 Chevrolet Trailblazer with RPO VGA

CONDITION

Some 2013-2014 model year Chevrolet Trailblazer may have a condition where the luggage shade may become detached from the roll bar. There may also be a condition where the luggage shade is too short to attach with the 2nd row seat in the most forward position.



PVC becomes detached from luggage blind



PVC cover short length

SPECIAL COVERAGE ADJUSTMENT

This special coverage covers the condition described above for a period of 5 years, or 150,000 km, whichever occurs first, from the date the vehicle was originally placed in service, regardless of ownership.

Dealers are to replace the luggage shade. This repair will be made at no charge to the customer.

VEHICLES INVOLVED

All involved vehicles are identified by Vehicle Identification Number on the Applicable Warranties section in GM Global Warranty Management system. Dealership service personnel should always check this site to confirm vehicle involvement prior to beginning any required inspections and/or repairs. It is important to routinely use this tool to verify eligibility because not all similar vehicles may be involved regardless of description or option content.

PART INFORMATION

Parts required to complete this special coverage are to be obtained from General Motors Customer Care and Aftersales (GMCCA).

Part Number	Description	Quantity/Vehicle
52042899	Luggage Shade	1

SERVICE PROCEDURE

1. Remove the Luggage Shade from the vehicle.
2. Install the new Luggage Shade.

CUSTOMER REIMBURSEMENT

Customer requests for reimbursement of previously paid repairs to correct the condition described in this bulletin are to be submitted to the dealer prior to or by June 03, 2015. Repairs must have occurred within the 5 years of the date the vehicle was originally placed in service, or 150,000 km, whichever occurs first.

When a customer requests reimbursement, they must provide the following:

- Proof of ownership at time of repair.
- Original paid receipt confirming the amount of unreimbursed repair expense(s) (including Service Contract deductibles), a description of the repair, and the person or entity performing the repair.

All reasonable and customary costs to correct the condition described in this bulletin should be considered for reimbursement. Any questions or concerns should be reviewed with your GM representative prior to processing the request.

WARRANTY TRANSACTION INFORMATION

Submit a transaction using the table below. All transactions should be submitted as a ZREG transaction type, unless noted otherwise.

Labor Code	Description	Labor Time
9100410	Replace Luggage Shade	0.2

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the tools, equipment, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your dealer/retailer for information on whether your vehicle may benefit from the information.



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