

# **Service Bulletin**

# **PRELIMINARY INFORMATION**

Subject: Radio Touchscreen Inaccurate or Difficult To Use

Models: 2014 Buick LaCrosse, Regal 2013-2014 Cadillac ATS, SRX, XTS 2014 Cadillac CTS Sedan, ELR 2015 Cadillac Escalade 2014 Chevrolet Corvette, Impala 2014-2015 Chevrolet Silverado 1500 2015 Chevrolet Tahoe, Silverado HD, Suburban 2014-2015 GMC Sierra 1500 2015 GMC Sierra HD, Yukon Models with RPOs IO5, IO6, or UY4

#### **Condition/Concern**

Customer may state that the touchscreen is inaccurate or that the display does not seem to respond with the desired operation when pressed.

## **Recommendation/Instructions**

Perform a touch screen calibration and reevaluate the concern. The procedure is accomplished from the home screen by selecting settings>display>touchscreen calibration and following the onscreen prompts.

## Warranty Information

For vehicles repaired under warranty, please refer to the latest version of bulletin 06-08-47-001 for warranty information on control module reset/configuration.