



Service Bulletin

File in Section: -

Bulletin No.: PIT5281

Date: April, 2014

PRELIMINARY INFORMATION

Subject: Wind Whistle Noise At Highway Speed

Models: 2015 Chevrolet Silverado 2500 / 3500

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some owners may comment of a wind whistle noise from the windshield or front end of the vehicle while driving at highway speeds. This concern may be more noticeable if there is a head wind or a strong cross wind.

This may be caused by a gap between the front compartment sight shield and the top of the grille.

Recommendation/Instructions

To root cause this concern, place a piece of tape from the front of the hood to the top of the chrome on the grille. Apply this tape all the way from the left hand side to the right hand side, as shown below.



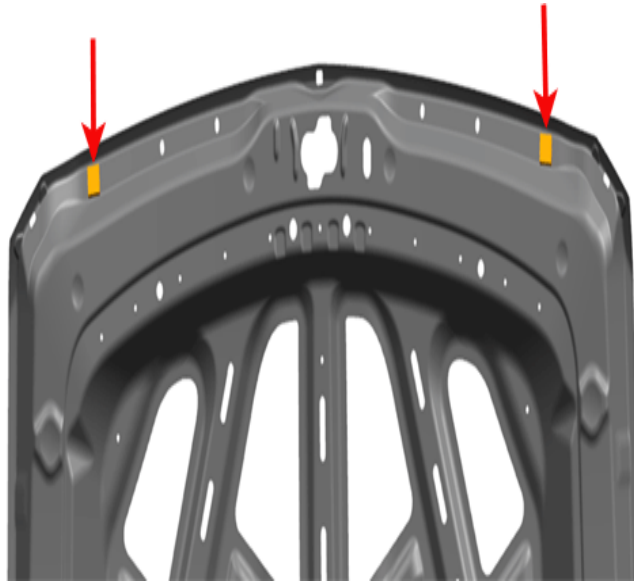
3813273

If the whistle is eliminated proceed with the following steps.

1. Install foam blocks:

Install one foam block on the left hand side and one on the right hand side of the hood, as shown in the diagram below. These foam blocks are available from the WPC. The WPC part number is WPC749. Please fill out the WPC request form and submit.

Note: If the truck has six over slam bumpers on the underside of the hood, do not add any foam blocks. Skip this step and proceed to the grille adjustment step 2.

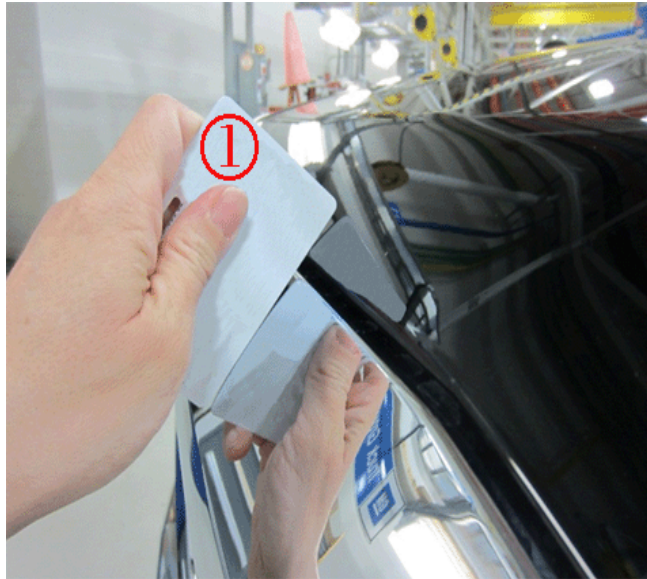


3813275

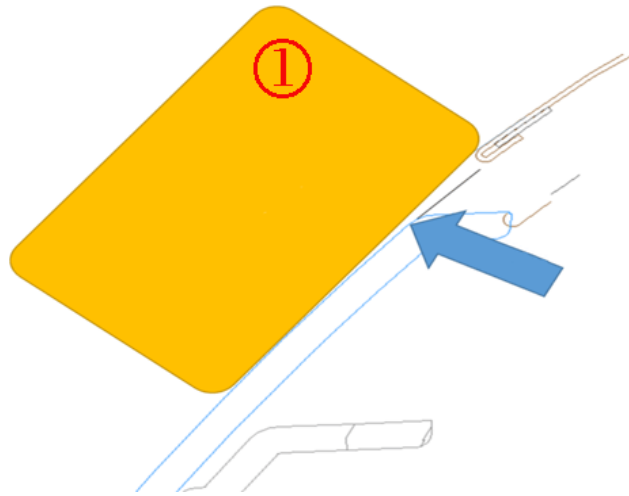
Test drive the truck to see if the whistle has been eliminated. If so, no further repairs are needed. If the whistle is still present, continue to the next step.

2. Grille adjustment procedure:

Check to see if the chrome portion of the grille is sub-flush to the hood, by using a flat edge and placing it on the chrome of the grille. Then slide it up until it reaches the tip of the hood. Perform this check in several spots from left to right. The grille position is correct if the flat edge (1) has to be raised up to sit on the hood as shown in the diagrams and picture below. If the flat edge (1) does not touch the hood, the grille is proud of the hood and will need to be adjusted per the following procedure.

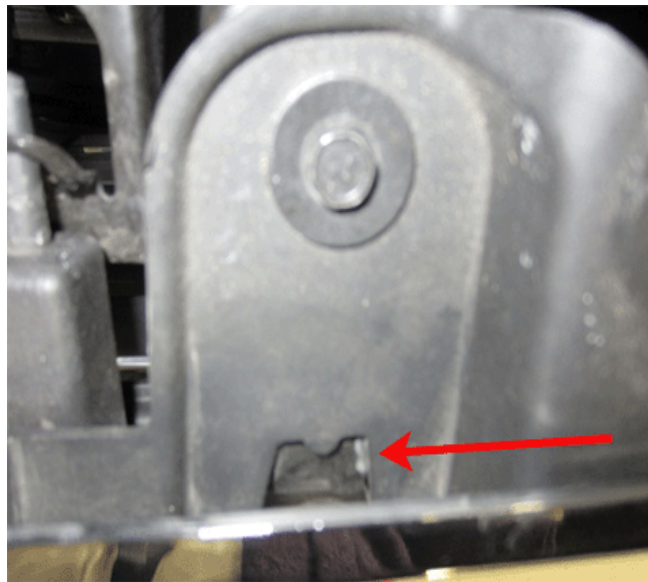


3813277



3813279

Adjust the grille to hood relationship by first removing the sight shield. Loosen the four mounting bolts of the grille, push it rearward, and retighten the bolts. Remeasure the grille flushness. If the grille is still not sub-flush as shown above, cut off the center two fore/aft locating tabs near the 10mm bolts, as shown below.



3813283

Next, with the four grille mounting bolts loose, push the center of the grille rearward and retighten the bolts. Remeasure the grille flushness. The grille should be sub-flush to the tip of the hood, as shown above. Reinstall all components and test drive the vehicle to ensure the whistle has been eliminated.

Parts Information

WPC Parts Request Form

Use this form **ONLY** for U.S. & Canada Dealers. Export markets & Mexico Dealers must contact their regional Technical Assistance Center for assistance.

To: Warranty Parts Center
"E-Mail" warrantypartscenterusa@gm.com
or WPC Fax #: 248-371-0192

Attn: Amina Winfrey

Part Being Requested:

(1)WPC # Quantity _____

(2)WPC # Quantity _____

(3)WPC # Quantity _____

(4)WPC # Quantity _____

Dealer BAC (U.S.) / Dealer Code (Canada):

Dealer Name:

Dealer Address:

Dealer Contact Person:

Dealer Phone Number:

Repair Order Number:

Vehicle VIN:

If you do not receive the part within 2 business days after emailing or faxing your part request to the Warranty Parts Center, please call Customer Assistance at 248-371-9901/9902

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
1480268*	Road Test And Inspect For Wind Noise	0.3 hr
Add	Install Foam Blocks If Needed	0.2 hr
Add	Adjust Front Grille If Needed	0.5 hr
* This is an unique labor operation for bulletin use only. This will not be published in the Labor Time Guide.		

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.