



# Service Bulletin

File in Section: -

Bulletin No.: PIT5269

Date: April, 2014

## PRELIMINARY INFORMATION

**Subject:** CD Track Changes Unwanted When Rear Seat Audio Control Is Used To Change XM Station

**Models:** 2012-2013 Chevrolet Avalanche, Silverado, Suburban, Tahoe  
2012-2013 GMC Sierra, Yukon Models  
With Navigation Radio (RPO UYS), XM radio (RPO UBS or U2K), and Rear Seat Audio Control (RPO UK6)

### Condition/Concern

Customers may state when the front radio source is on CD and rear seat audio (RSA) control is on XM, the CD track changes when the RSA control is used to change XM stations.

### Recommendation/Instructions

New software has been created to correct this concern. Please reprogram the radio with USB Programming for Navigation Software in Tis-2-Web.

### Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
2810335	Radio Reprogramming with SPS	Use Published Labor Operation Time