



File in Section: 00 - General Information

Bulletin No.: 14-00-89-005

Date: November, 2014

# Service Bulletin

## TECHNICAL

**Subject:** Shift Lever Contacts Ignition Key

**Models:** 2014 Chevrolet Silverado 1500  
2015 Chevrolet Silverado, Suburban, Tahoe  
2014 GMC Sierra 1500  
2015 GMC Sierra, Yukon, Yukon XL  
Without Keyless Engine Start Switch (Push Button) (RPO BTM)

### Condition

Some customers may comment that if the tilt steering column is in the full-up position and the shift lever is moved between gears, the shift lever contacts the head of the ignition key. Some contact force may rotate the ignition key and shut the engine off. When this condition occurs, the brake pedal was applied.

The vehicle is equipped with a shift lock control system which prevents an inadvertent shift out of PARK when the engine is running. The driver must press the brake pedal before moving the shift lever out of the PARK position.

### Correction

A new design ignition key has been released. Technicians should replace the ignition key with the latest design. Refer to the pictures below for identification of the old key (1) versus new key (2).





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### Parts Information

For part numbers and usage, see Key, Ignition and Lock in Group 02.187 of the appropriate Parts Catalog.

### Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
0530010	Door Lock and Ignition Lock Key Replacement	Use Published Labor Operation Time