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VW Elsa Newsletter



Das Auto.

Edition 103: September 15, 2014

Content

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VW Google is Now Available through vwhub.com

VW Google, a Google-powered portal for searching selected repair information is now available as a direct link on [vwhub.com](#). Elsa users can now access VW Google by logging into [vwhub.com](#) and clicking the **"VW Google"** link just under the ElsaPro link:



The new link will be in addition to the button available in the Technical Assistance section of Elsa. This link will only work for users with access to ElsaPro.

Tips - Searching for TB's in VW Google:

Users can find all Technical Bulletins (TB) on VW Google using the following search methods (The example TB used is **"26-12-07 - Ad Blue Filling at Delivery (2031040/1)"**):

- Using the TB group number **(26-12-07)**:

Searching by group number allows the user to browse all the TB's available for that specific group, like on ServiceNet. There are three ways to use the group search:

- A. By repair group # (26)
- B. By Repair Group # + Publishing Year (26-12)
- C. By Repair Group # + Year + Publishing # (26-12-07)

Example (Repair Group # + Publishing Year):

Search Results POWERED BY Google **Warning:** The VW Google search tool does not search information clearly to ensure it applies to the vehicle you are working on. No void your warranty claim.

Search

Results for "26-12"

Tech Bulletins, RVUs 3 of 11 results | ➡

[26-12-02TT - AdBlue Level Reset Procedure](#)
 ... TT 26-12-02 Date: November 9, 2012 2012-2013 Passat TDI AdBlue Level Reset Procedure February 14, 2014: Upd

[26-12-01TT - Secondary Air Injection Sys](#)
 ... TT 26-12-01 Date: May 11, 2012 2005 Sportwagen with 2.5L Engine Secondary Air Injection System ...

[26-12-05 - Catalytic Converter Replacement Guidelines](#)
 26 12 05 July 18, 2012 2010271 Supersedes TB 260701 dated September 13, 2007 to update warranty table claiming information. ...

On-car analysis list for please contact VW He

Models	MY	Engine	Tr
Jetta, Jetta SW, Golf, Beetle, Beetle Conv, Passat	14	2.0TDI CJAA / CKRA	A
Jetta, Passat	14 - 15	All	A
Passat	12 - 15	All	A

All Documents From RG 26 published in 2012

- Or the TB title:

Search Results POWERED BY Google **Warning:** The VW Google search tool does not search information clearly to ensure it applies to the vehicle you are work void your warranty claim.

Search

Results for "Ad Blue Filling at Delivery"

You could try:
[Add Blue Filling at Delivery](#)

Tech Bulletins, RVUs 1 of 1 results | ➡

[26-12-07 - Ad Blue Filling at Delivery](#)
 ... Blue Filling at Delivery The checking and filling of Ad ... The Ad Blue tank capacity in the Passat is 19.5L. During assembly the tank is filled with 18.5 ...

On-car analysis please contac

Models	MY	En
Jetta, Jetta SW, Golf, Beetle,		2.

- Or the TB instance:

Search Results POWERED BY Google™ **Warning:** The VW Google search tool does not search clearly to ensure it applies to the vehicle you are working on. Not doing so could void your warranty claim.

Search

Results for "2031040/1"

Tech Bulletins, RVUs 1 of 1 results | [➔](#)

[26-12-07 - Ad Blue Filling at Delivery](#)

Model(s), Year, Eng. Code, Trans. Code, VIN Range From, VIN Range To.
 Passat, 2.0L TDI (CKRA), All, All, All, All. 26 12 07 September ...

On-car analysis please contact

Models	MY	Eng
Jetta, Jetta SW, Golf, Beetle,		2.0

- Or by Keyword search:

Search Results POWERED BY Google™ **Warning:** The VW Google search tool does not search information based on VIN clearly to ensure it applies to the vehicle you are working on. Not doing so could void your warranty claim.

Search

Results for "ad blue"

You could try:

[add blue](#)

Tech Bulletins, RVUs 3 of 8 results | [➔](#)

[26-14-01TT - Ad Blue® Reset Procedure](#)

... Date: April 18, 2014 2011-2014 Touareg - 3.0L TDI Ad Blue® Reset Procedure ...
 To reset the Ad Blue level light after the tank has been filled: ...

[26-12-02TT - AdBlue Level Reset Procedure](#)

... 3) Go to Control Module OBD, Basic Settings select Check of SCR efficiency, press blue forward arrow on the bottom right. ...

[26-11-03TT - AdBlue Light On with Tank Full](#)

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On-car analysis list from September please contact VW Helpline be

Models	MY	Engine	Trans	T
Jetta, Jetta SW, Golf, Beetle, Beetle Conv, Passat	14	2.0TDI C/JAA/CKRA	All	EGF
Jetta, Passat	14-15	All	All	Car-N
Passat	12-15	All	All	B-Pil
				Front win during causing

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Technical Bulletins

01 14 19 - 2035464 Supersedes Technical Bulletin V011414 dated July 15, 2014 to increase GFF Time expenditure.

MIL ON, Cylinder Contribution/Balance Faults Stored in ECM Fault Memory P0263, P0266, P0269 and/or P0273

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Jetta, Jetta Wagon	2009	CBEA	All	All	All
Jetta Sedan	2010	CJAA	All	All	All
Golf, Jetta Sportwagen/Golf Wagon	2010–2014	CJAA	All	All	All
Jetta (NF)	2011–2014	CJAA	All	All	All
Beetle / Beetle Convertible	2013–2014	CJAA	All	All	All

One or more of the following fault codes may be stored in the ECM Fault Memory:

DTC	Description
P0263	Cylinder 1 Contribution/Balance
P0266	Cylinder 2 Contribution/Balance
P0269	Cylinder 3 Contribution/Balance
P0273	Cylinder 4 Contribution/Balance

Production Solution: Software implemented into production.

01 14 20 - 2037740

Update Programming, MIL ON, DTCs P0420, P0430 Stored in ECM Fault Memory

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Touareg	2007–2009	3.6L (BHK)	All	All	All

One or more of the following fault codes may be stored in the ECM Fault Memory:

DTC	Description
P0420	Catalyst System Bank 1 Efficiency Below Threshold

P0430	Catalyst System Bank 2 Efficiency Below Threshold
Note: DO NOT diagnose or replace components before performing the update function as explained in this bulletin. (See Bulletin)	
Production Solution: Out of production.	

24 14-01 - MIL ON, DTCs P2014 or P2015 Intake Manifold Faults Stored in ECM Fault Memory					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
All	2008–2011	2.0T (CCTA,CBFA)	All	All	All
MIL ON and 1 or more of the following fault codes stored in the ECM fault memory:					
DTC		Description			
P2014		P2015			
Intake manifold runner position sensor / switch circuit		Intake manifold runner position sensor / switch circuit range / performance			
Production Solution: Improved intake manifold design.					

24 14 02 - 2038161 Supersedes Technical Bulletin V241401 dated September 4, 2014 to correct labor operation time units. MIL ON, DTCs P2014 or P2015 Intake Manifold Faults Stored in ECM Fault Memory					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
All	2008–2011	2.0T (CCTA,CBFA)	All	All	All
MIL ON and 1 or more of the following fault codes stored in the ECM fault memory:					
DTC	Description				
P2014	Intake manifold runner position sensor / switch circuit				
P2015	Intake manifold runner position sensor / switch circuit range / performance				
Production Solution: Improved intake manifold design.					

**26 14 03 - 2028415 Supersedes Technical Bulletin V261204 dated July 2, 2012 to include a "Tip" and add 2005 and 2008 vehicle applicability.
MIL ON, Secondary Air DTCs P2431, P2432, P2433 Stored in ECM Fault Memory**

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
(A5) Jetta	2005	2.5L (CBTA-CBUA)	All	All	All
Beetle Conv, Jetta, Golf, Jetta SW, Beetle	2006	2.5L (CBTA-CBUA)	All	All	All
Beetle Conv, Jetta, Golf, Beetle	2007	2.5L (CBTA-CBUA)	All	All	All
Beetle Conv, Jetta SW, Jetta, Golf, Beetle	2008	2.5L (CBTA-CBUA)	All	All	All
Rabbit, Jetta, Jetta Wagon	2009	2.5L (CBTA-CBUA)	All	All	All
Golf, Jetta, Jetta SportWagen	2010	2.5L CBUA	All	All	All
Golf, Jetta, Jetta SportWagen,	2011	2.5L CBUA	All	All	All
Jetta, Jetta SportWagen, Golf, Passat, Beetle	2012	2.5L CBUA	All	All	All

Secondary Air Pressure Sensor may be contaminated by foreign particles during secondary air injection.

Production Solution: New sensor in production from calendar week 47/2011.

48 14 04 - 2038140 Power Steering Rack Vibrations in Steering Wheel

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Touareg	2011-2014	All	All	All	All

The customer may state:

1. Shimmy/rotational vibration in the steering wheel at constant speed.
Shimmy/rotational vibrations in the steering wheel at various speeds.
2. Shimmy/rotational vibrations in the steering wheel when braking.
3. Vibration felt in the entire vehicle:

The vibration can be felt in the seat surfaces, in the underbody, in the foot

well, or in the pedal.
The vibration is more prevalent when braking/accelerating.

Production Solution: No production change required.

57 14 02 - 2038202 Supersedes Technical Bulletin V571401 dated September 3, 2014 to include warranty tables. Front Door Locks Hard to Release
Front Door Locks Hard to Release

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Jetta (A6)	2011–2014	All	All	All	All
Golf/GTI (A7)	2015	All	All	All	All
Beetle, Passat NMS	2012–2015	All	All	All	All
Beetle Convertible	2013–2015	All	All	All	All

Customer may comment that the front door is hard to open with exterior handle.

Production Solution: Final production countermeasure pending.

Pending Service Solutions

No new Pending Service Solutions this week.

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Tech Tips

97-14-02 Damage to Data Link Connector (DLC) from Aftermarket Devices (Cannot Communicate with Vehicle OBD System)

Model(s)	Year	Eng.Code	Trans.Code
All	2004 and Newer	All	All

The DLC is intended for use with diagnostic scan tools and by emissions testing stations. However, aftermarket devices (i.e., drive data recorders) that connect to the DLC have now become available. If any such accessory device installed in the DLC is bumped by a driver's leg or is mis-aligned and then forced onto the DLC, this can unseat (push-back) or cause damage to one or more terminal pins.

Potential Concerns:

- Customer states they were turned-away from a state required emissions check because the test station equipment could not communicate with the vehicle OBD system.
- Customer states that another repair shop was unable to communicate with the vehicle OBD system using a generic and/or VAS scan tool.

Note: For these concerns an inspection of the DLC is recommended even if a VAS scan tool functions normally (generic scan tools and emissions test stations may have shorter pins).

Diagnosis Tip:

- Visually check for any damage at the DLC. Check each terminal for a pushed-back condition or looseness in the connector body. A pin-drag check may also be necessary.

Repair:

- Ensure any pushed-back pins are fully seated and retained properly in the connector body. Any damaged pins (loose, bent, or deformed) should be replaced.
- Following a repair to the DLC, verify communication with the vehicle using a scan tool.

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Campaigns

No new campaigns this week.

Updates

No new updates this week.

Suggestions

Please send comments or suggestions to: ywoa.workshopinformation@vw.com

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