

A PDF of this newsletter and previous ones can be found by logging in to ServiceNet and clicking on the [Elsa Newsletter](#) section in the Technician References menu.

# VW Elsa Newsletter



Edition 108: October 20, 2014

## Content

- [Technical Bulletins](#)
- [Pending Service Solutions](#)
- [Tech Tips](#)
- [Campaigns](#)
- [Updates](#)
- [Suggestions](#)



## Technical Bulletins

<b>00 14 11 - 2033708 Supersedes Technical Bulletin V001303 dated May 1, 2013 to include MY15 and update product pictures. Removing Paint Contaminants from Exterior Paint</b>					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
All	2010–2015	All	All	All	All
Removing paint contaminants such as rail dust and industrial fallout from exterior paint. <b>Production Solution:</b> Not applicable.					

**15 14 03 - Supersedes T.B. V151301 dated January 2, 2013 to include model year 2014 applicability.**

**Camshaft Adjustment Valve 1 -N205- Diagnosis**

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Jetta Wagon, Jetta SportWagen, Rabbit, Golf, Golf Wagon	2009–2014	2.5L (CBTA, CBUA)	5 spd Manual (MQ250) 6 spd Automatic (AQ250)	All	All
Passat, Beetle, Beetle Convertible	2012–2014	2.5L (CBTA, CBUA)	5 spd Manual (MQ250) 6 spd Automatic (AQ250)	All	All

One or more of the following fault codes may be stored in the ECM Fault Memory:

DTC	Description
P0011	"A" Camshaft Position (Bank1) Timing over-advanced or System Performance
P000A	"A" Camshaft Position Slow Response (Bank 1)
P052A	Cold Start "A" Camshaft Position Timing Over-Advanced

**Note:**

**DO NOT** diagnose or replace components due to camshaft position faults before performing the repair procedure as outlined in this bulletin.

**DO NOT** diagnose or replace camshaft control valve before performing the repair procedure as outlined in this bulletin.

**Production Solution:** Optimized engine cleaning procedure in production.

**48 14 05 - 2038621****Update Programming Electromechanical Steering Gear**

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Passat	2012	2.0L TDI (CKRA)	All	A3_CC000001	A3_CC999999
Passat	2013	3.6L (CDVB)	All	A3_DC000001	A3_DC999999
Passat	2014	1.8T (CPKA) 1.8T (CPRA)	All	A3_EC000001	A3_EC117129

A pulling sensation may be perceived in the steering wheel while driving on flat roads. Be aware that road crown can have a significant impact on the customer's perception of a pulling sensation while driving.

**Note:**

This bulletin only applies to vehicles with an electromechanical steering rack.

This update should be performed before any additional repairs are made to the vehicle; such as TSB 2031087 for selective tire placement or a vehicle alignment.

The condition of the vehicle should be re-evaluated after the programming update to determine if additional diagnosis is necessary.

**Production Solution:** Vehicles in production are being produced with the updated map in the power steering control module as of VIN: 1VWBS7A39EC117129.

**91 14 11 - 2038669 Car-Net Unresponsive - Verizon Telematics Service Interruptions and Outages (U.S. Only)**

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
All Except Golf/GTI, Touareg, Jetta Sportwagen, and Routan	2014	All	All	All	All
All Except Touareg	2015	All	All	All	All

When beginning diagnosis for customer concerns related to functionality of the Car-Net system, it is important to understand that the symptom(s) **may not** be related to any problem with the vehicle itself. If there are any problems with the AT&T 3G service and/or a service interruption or outage with the Verizon Telematics system, one or more Car-Net functions may be inoperative.

**Production Solution:** Not applicable.

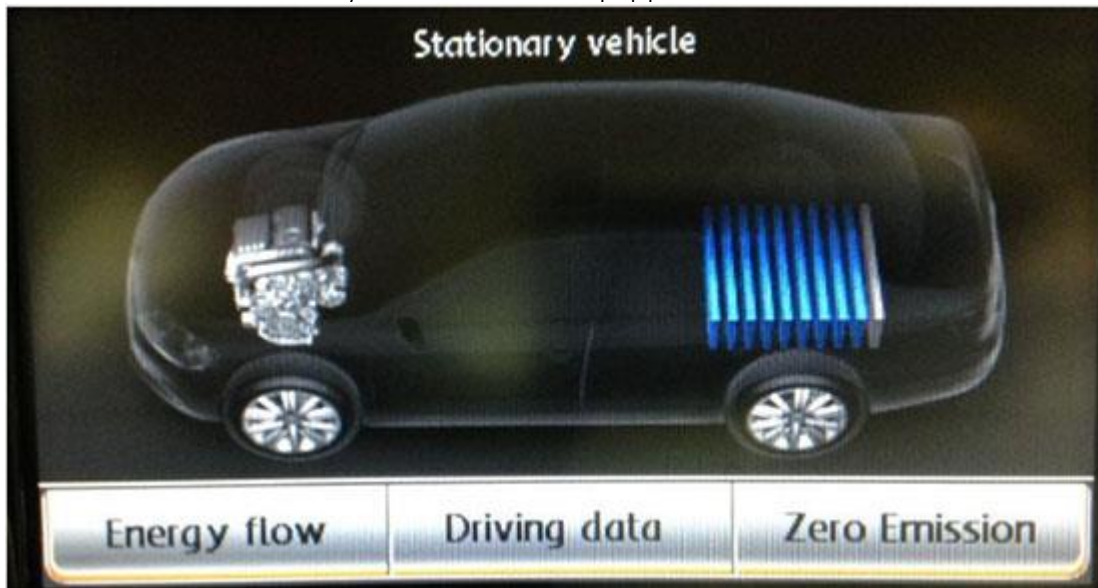
**91 14 12 - 2038293 Supersedes Technical Bulletin V91 1408 dated September 17, 2014 to include a special revision number in the HST field of the warranty table to assist in warranty claiming.**

**Stationary Vehicle Displayed While in Motion (Premium 8 Radio)**

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Jetta Hybrid	2013–2014	1.4 L (CNLA)	All	All	All

The customer may report that while the vehicle is in motion, the display on the Premium 8 radio displays the “Stationary Vehicle” driving mode. This symptom is often intermittent and can be temporarily resolved by performing a key cycle.

This condition only affects vehicles equipped with Premium 8 radio.



**Note: This technical bulletin must be read in its entirety before attempting the software update.**

**Production Solution:** SW 0011 implemented into production in CW 37/14

## Pending Service Solutions

No new Pending Service Solutions this week.

[Back to top](#)

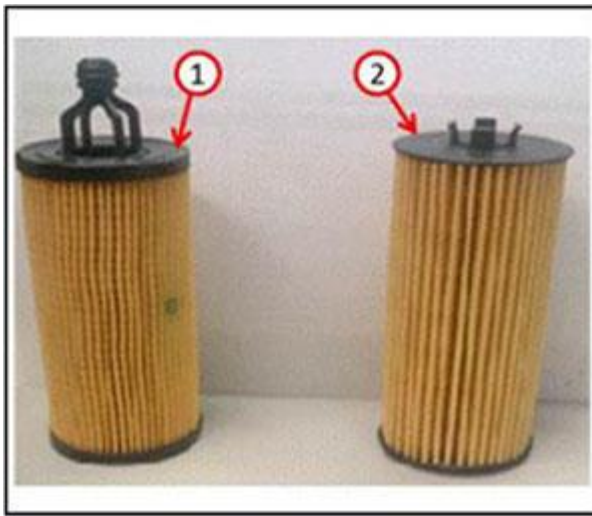
## Tech Tips

### 17-14-01 Oil Pressure Light ON and P06DD is Stored

Model(s)	Year	Eng.Code	Trans.Code
Routan	2014	All	All

A change was made to the engine Oil Filter Adapter (OFA) for 2014 Model Year vehicles that resulted in a change in the oil filter element. It is important to note that the two different designs are Not interchangeable. Failure to install the correct oil filter **WILL** result in permanent engine damage.

- When replacing the filter, use only the o-ring included in the filter package. Failure to do so **WILL** result in leakage and possible Oil Filter Adapter damage.
  - Also DTC P06DD will result due to incorrect filter application.



Please remove and inspect the oil filter for correct filter installed.

1 - 2014 Model Year and Later (P/N 7B0115562A).

2 - 2013 Model Year and Prior (P/N 7B0115562B).

### 19-13-02 Coolant Leak or Repeat Coolant Leak from the Water Pump Area October 17, 2014: Update to model year.

Model(s)	Year	Eng.Code	Trans.Code
Tiguan, Golf, Jetta, Passat, CC	2008–2014	2.0L CCTA/CBFA	All
All New Beetle	2011–2014	2.0L CCTA/CBFA	All
Eos	2010–2014	2.0L CCTA/CBFA	All

Inspect the water pump for signs of contact with engine oil. Engine oil may cause

the water pump gasket to swell, which may lead to a coolant leak. If water pump replacement is necessary, ensure that any engine oil is thoroughly cleaned off, prior to water pump installation. Please note that when replacing the water pump or opening the cooling system, there is a special bleed procedure that has to be performed. Vacuum bleed the cooling system for 10 minutes. Start the engine and let idle until the thermostat opens and the cooling fan runs, before driving vehicle or raising engine RPM.

**44-13-04 Steering Wheel Off Center  
October 17, 2014: Update to Information.**

Model(s)	Year	Eng.Code	Trans.Code
Jetta/Sportwagen, Golf/GTI, Passat/CC, Tiguan, Touareg, Routan	2012– 2014	All	All

This Tech Tip was established to explain the influence the adjustable steering column tilt position has on the steering wheel being off center and to provide information on checking for steering wheel off center. Please reference VWIQ video: <http://tech.vw-iq.com/video.php?id=324>.

**Influence of the Steering Column Tilt Position**

Due to the design of the adjustable steering column, a level steering wheel can vary up to 2.4 degrees in total from the level position depending on the tilt adjustment of the steering column. In the full up steering column tilt position, the steering wheel is set approximately 1.2 degrees off center to the right and accordingly, 1.2 degrees to the left in the full down tilt position. When the steering column is in the center tilt position the steering wheel is level.

**When checking if the steering wheel is level (centered), make sure that the steering column adjustment is in the center tilt position.**

If the steering wheel is off center when the steering column is in the center tilt position, perform vehicle four wheel alignment to correct the steering wheel level position. See Tech Tip 2035779 (TT44-13-03) – Four Wheel Alignments.

**Note: DO NOT remove the steering wheel from the steering column to correct steering wheel off center.**

[Back to top](#)

## Campaigns

No new campaigns this week.

## Updates

### 55i3 - Fuel Door (NVLW)

#### NOTE:

- **Perform this UPDATE on all applicable vehicles within NEW VEHICLE LIMITED WARRANTY.**
- **It is MANDATORY to perform UPDATES on all applicable vehicles in dealer inventory PRIOR TO RETAIL SALE.**
- **Inform customers that this UPDATE will be available free of charge as long as their vehicle is within the Warranty parameters outlined in this UPDATE.**

#### NOTE:

**Required DMS Wording//Text: (line item, customer concern description on repair order): UPDATE 55i3 - Fuel Door (NVLW)**

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Beetle, Beetle Convertible	2015	All	All	Check Elsa to Verify Vehicle Eligibility	Check Elsa to Verify Vehicle Eligibility

This update has been proactively released to prevent the fuel door from sticking or difficult to open.

This UPDATE is in effect until removed.

Vehicle must meet all of the following criteria:

- Procedure is valid only for vehicles that show the 55i3 code in Elsa, Campaign/Action Information screen on the day of repair.
- If the vehicle is sold it must be within the NEW VEHICLE LIMITED WARRANTY.
- Procedure must be performed within the allotted time frame stated in this UPDATE.
- Procedure must be performed on applicable vehicles in dealer inventory prior to sale.

**23N7 UPDATE - TDI Battery Management Software (FED\_EMS) NOTE:**

- Perform this UPDATE on all applicable vehicles within the Federal Emissions Warranty.
- It is MANDATORY to perform UPDATES on all applicable vehicles in dealer inventory PRIOR TO RETAIL SALE.
- Inform customers that this UPDATE will be available free of charge as long as their vehicle is within the Warranty parameters outlined in this UPDATE.

**NOTE: Required DMS Wording/Programming Text (SAGA claim comments):  
UPDATE Code 23N7 TDI Battery Management Software (FED\_EMS)**

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Passat, Jetta, Beetle, Beetle Convertible	2015	2.0L TDI (CVCA)	All	Check Elsa to verify vehicle eligibility	Check Elsa to verify vehicle eligibility
Golf	2015	2.0L TDI (CRUA)	All	Check Elsa to verify vehicle eligibility	Check Elsa to verify vehicle eligibility

This update has been proactively released to prevent the battery from becoming discharged due to a unique set of circumstances during the CAN bus diagnostic phase, leading to excessive parasitic draw and a discharged battery while the vehicle is parked. <

This UPDATE is in effect until removed.

Vehicle must meet all of the following criteria:

- Procedure is valid only for vehicles that show the 23N7 code in Elsa, Campaign/Action Information screen on the day of repair>.
- If the vehicle is sold it must be within the Federal Emissions Warranty.
- Procedure must be performed within the allotted time frame stated in this UPDATE.
- Procedure must be performed on applicable vehicles in dealer inventory prior to sale.



## Suggestions

Please send comments or suggestions to: [ywoa.workshopinformation@vw.com](mailto:ywoa.workshopinformation@vw.com)

[Back to top](#)

© 2014 Volkswagen of America, Inc. All rights reserved. Information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Volkswagen of America, Inc., its affiliated companies and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.