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VW Elsa Newsletter



Das Auto.

Edition 69: January 20, 2014

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ODIS GFF Feedback

Once again, we would like to thank all of you who have taken the time to submit ODIS diagnostic feedback. In the past few months, we have processed hundreds of feedbacks. Thanks to your feedback, the quality of the ODIS software is improving with each new release. Some of the top contributors for last month are:

1. Tom Mann
2. John Matikainen
3. Rick Barsby

4. Burnsville Volkswagen
5. David Knight
6. Donn Mihara
7. Kevin Howard
8. Brian Larson
9. Mike Wren

More Tips for Submitting ODIS Feedback

The best way to make sure that a GFF issue will be fixed is to include as much information in the feedback as possible. Please make sure that each feedback is sent with:

1. **Screen shots.** Capturing errors, menu problems or translation issues are probably the best way to illustrate an ODIS problem. Multiple images can be added, and multiple feedbacks can be sent during a diagnostic session.
2. **A clear description of each issue.** Even with screen prints and log information, it may not always be clear to those reviewing feedback what a problem is. Text can be added by typing in the spaces above, below or between added screen shots.
3. **Up to date tester software.** There are new fixes included with each software update. It is very important to make sure that your tester is running with the latest version of ODIS. Currently, that version is Application v2.0.2 - Content v1.1926.32350, which can also be viewed on the VW ServiceNet home page.

If you have any questions or comments about submitting ODIS feedback, please email us at Diag-Feedback@vw.com. We will respond to all inquiries.

Technical Bulletins

00 14 01 - 2033846 Fuel Additive to Help Prevent Sporadic Misfire Faults					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
All (Except Routan)	2006–2014	All Gasoline Engines	All	All	All
<p>Fuel quality impacts the operating performance, efficiency and service life of the engine. The use of poor quality fuels may result in deposit build up on the fuel injectors and intake valves. This may result in a rough running condition, sporadic misfires, or cold start misfire faults storing in the ECM fault memory.</p> <p>Production Solution: Not applicable.</p>					

48 14 01 - 2027277 Supersedes T. B. V481301 dated March 18, 2013 to include additional model year applicability.					
Insufficient Steering Assistance- Warning Light ON					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Passat	2010	All	All	All	All
CC	2010–2013	All	All	All	All
CC	2014	All	All	AN_EE500001	AN_EE514364
Tiguan	2010–2013	All	All	All	All
Tiguan	2014	All	All	AX_EW000001	AX_EW032213
Tiguan	2014	All	All	AX_EW500001	AX_EW525393
<p>Customer may comment about the following concern: Note: The condition as described does not affect the ability of the operator to control the vehicle.</p> <ul style="list-style-type: none"> Steering is stiff. Yellow and red power steering warning lights on. <p>Production Solution: Improved software.</p>					

Pending Service Solutions

No new pending service solutions this week.

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Tech Tips

No new tech tips this week.

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Campaigns

No new campaigns this week.

Updates

No new updates this week.

Suggestions

Please send comments or suggestions to: vwqa.workshopinformation@vw.com

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