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VW Elsa Newsletter



Das Auto.

Edition 68: January 13, 2014

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The Elsa Newsletter Has a New Email Marketing Vendor

The new year has arrived with a change to a new email marketing vendor for the newsletter. As a result, we needed to upload the current distribution list to a new system.

We were careful to be sure that the existing distribution list remained unchanged. However, in the event that you received this newsletter in error after unsubscribing previously or no longer

wish to receive it, simply click on the "unsubscribe" link at the bottom of the page. Your name will permanently be removed from the list.

ODIS GFF Feedback

Once again, we would like to thank all of you who have taken the time to submit ODIS diagnostic feedback. In the past few months, we have processed hundreds of feedbacks. Thanks to your feedback, the quality of the ODIS software is improving with each new release. Some of the top contributors for last month are:

1. Tom Mann
2. John Matikainen
3. Rick Barsby
4. Burnsville Volkswagen
5. David Knight
6. Donn Mihara
7. Kevin Howard
8. Brian Larson
9. Mike Wren

More Tips for Submitting ODIS Feedback

The best way to make sure that a GFF issue will be fixed is to include as much information in the feedback as possible. Please make sure that each feedback is sent with:

1. **Screen shots.** Capturing errors, menu problems or translation issues are probably the best way to illustrate an ODIS problem. Multiple images can be added, and multiple feedbacks can be sent during a diagnostic session.
2. **A clear description of each issue.** Even with screen prints and log information, it may not always be clear to those reviewing feedback what a problem is. Text can be added by typing in the spaces above, below or between added screen shots.
3. **Up to date tester software.** There are new fixes included with each software update. It is very important to make sure that your tester is running with the latest version of ODIS.

Currently, that version is Application v2.0.2 - Content v1926.31810, which can also be viewed on the VW ServiceNet home page.

If you have any questions or comments about submitting ODIS feedback, please email us at Diag-Feedback@vw.com. We will respond to all inquiries.

Technical Bulletins

28 14 01 - 2032116 Supersedes V281303 dated June 6, 2013 to include Passat Vendor code. MIL ON, Incorrect Glow Plug Faults P06C5, P06C6, P06C7 and/or P06C8 Stored in Fault Memory

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Jetta, Jetta SportWagen, Golf	2011–2013	2.0L TDI (CJAA)	All	All	All
Passat	2012–2013	2.0 TDI (CKRA)	All	All	All

During the initial glow phase, after switching the ignition “On”, the ECM performs a check of the glow plugs through the glow plug control module, to ensure the correct glow plugs are installed. If the engine is cranked during this check, lowering the system voltage, the ECM may receive an incorrect reading and set incorrect glow plug faults.

Production Solution: Implemented into production.

Pending Service Solutions

No new pending service solutions this week.

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Tech Tips

No new tech tips this week.

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Campaigns

REVISION: 97Z9 - Fuse (Plug-In Position F16)					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Tiguan	2009–2011	All	All	Verify the open Campaigns/Actions screen in Elsa	Verify the open Campaigns/Actions screen in Elsa
<p>High thermal cycling and a soft-coated fuse used at the F16 location may cause movement between the socket and the fuse blade. This thermal dilation may cause abrasions on the fuse blade coating, which increases resistance. If this happens it may result in localized overheating. This, in turn, can disrupt the electrical current flow to the vehicle's exterior lights and cause a partial loss (but not a complete failure) of the vehicle's exterior lighting. A warning lamp and message in the instrument cluster will immediately alert the driver. Failing illumination may lead to reduced visibility of the vehicle and may lead to a crash.</p>					

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Updates

No new updates this week.

Suggestions

Please send comments or suggestions to: vwg.workshopinformation@vw.com

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