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# VW Elsa Newsletter



Das Auto.

Edition 83: April 28, 2014

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## ODIS GFF Feedback

Special thanks to all of you who have taken the time to submit ODIS diagnostic feedback. Because of your feedback, ODIS quality is improving with each new release. Some of the top feedback contributors for last month are:

1. Rick Cervantes
2. John Matikainen
3. Rob Ounpuu
4. Chris Hudson
5. Issac Le Grand
6. Kevin Lynch

7. Donn Mihara
8. Keith Young
9. Nick Latka
10. Danny Candler

A software update for your ODIS tester is now available. The latest version for Volkswagen is: Application v2.1.0 – Content v2.3.2. Please make it a point to update at your earliest convenience.

**Some of the top issues scheduled to be fixed in the latest update are:**

- 2013 Beetle – Will not auto ID. Need to manually enter vehicle info.
- 2011–2014 Jetta – Seat Occupied Recognition Control Module -J706- basic setting test ends with communication failure with the airbag control module -J234-
- 2012–2014 Beetle – Seat Occupied Recognition Control Module -J706- basic setting test ends with communication failure with the airbag control module -J234-
- 2013 Touareg – Test plan for adapting fuel injectors for the 3.0L CNRB TDI engine only provides for cylinder injectors 1 - 4. Injectors 5 - 6 are not selectable options.
- 2014 Jetta – No engine MVBs available in Guided Functions.
- All Vehicles – 25 issues submitted for translation problems.

**Feedback by the Numbers – since August 2013**

- Total VW Feedback Received: 1294
- Total VW Feedback Submitted: 545
- Total VW Feedback Closed: 360

Note: Not all feedback that we receive can be submitted to the factory for resolution. An issue may be rejected due to missing or incomplete information, out of date software, or because it is a duplicate of an issue already submitted.

If you have any questions, comments or suggestions regarding this document, or about

submitting ODIS feedback, please email us at [Diag-Feedback@vw.com](mailto:Diag-Feedback@vw.com). We will respond to all inquiries.

## Technical Bulletins

**01 14 11 - 2034898 Supersedes T.B. V011333 dated October 23, 2013 to include labor operation for component exchanging between original and replacement part.**

**MIL ON, DTC P0401 Exhaust Gas Recirculation Flow Insufficient Stored in ECM Fault Memory, Could be accompanied with Fault P2463 DPF Soot Accumulation**

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Jetta, Jetta Wagon	2009	2.0L TDI (CBEA)	All	All	All
Golf, Jetta Sedan, Jetta SportWagen, Golf Wagon	2010–2014	2.0L TDI (CJAA)	All	All	All
Beetle, Beetle Convertible	2013–2014	2.0L TDI (CJAA)	All	All	All

High soot loads prior to regeneration can cause possible restrictions in the EGR filter.

**Production Solution:** New software implemented in current production.

**26 14 02 - 2018962 Supersedes T. B. V261302 dated March 8, 2013 to include additional model year applicability.**

**TDI Common Rail High Pitch Whine Noise after Switching Ignition OFF**

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Jetta Sedan, Jetta Wagon, Jetta SportWagen	2009–2014	2.0L TDI (CBEA, CJAA)	All	All	All
Golf	2010–2014	2.0L TDI (CJAA)	All	All	All
Passat	2012–	2.0L TDI	All	All	All

	2014	(CKRA)			
Beetle, Beetle Convertible	2013–2014	2.0L TDI (CJAA)	All	All	All
Whining and/or clicking noises heard from engine compartment, or from under vehicle, after switching ignition off. <b>Production Solution:</b> No production change required.					

**87 14 02 - 2005566 Supersedes Technical Bulletin V871401 dated March 27, 2014. Updated to use only warranty claim type 1SP and clarify condition is not claimed as factory warranty.**

**HVAC, Unpleasant Odor**

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
All (except Routan)	2000–2015	All	All	All	All

Unpleasant odor is coming from Heating and Ventilation system. Odor mainly occurs after vehicle has been sitting (unused) at least 5 hours and within 20 to 60 seconds after vehicle is first started. **Note:**  
**This Bulletin may only be applied as “one time only” for vehicles with the complaint and within 12 months of the original vehicle in-service date as stated in the Warranty Policy. (See section 1.3 General Guidelines/ Start of warranty period)**  
**Any future complaints will be at the expense of the customer.**  
**Production Solution:** Not applicable.

**21 14 03 - 2026771 Supersedes T. B. V211108 dated November 16, 2011 to**

**include additional model year applicability.**

**Engine Lacks Performance, Engine Warning Light ON, DTCs P2563, P2564, P0299 or P20D8 Stored in ECM Fault Memory**

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Jetta, Jetta Wagon (A5)	2009	2.0L TDI (CBEA)	All	All	All
Jetta Sedan (A5), Golf, Golf Wagon, Jetta SportWagen (A6)	2010	2.0L TDI (CJAA)	All	All	All
Jetta Sedan, Golf, Golf Wagon, Jetta SportWagen (A6)	2011–2014	2.0L TDI (CJAA)	All	All	All

Engine does not have any power and the engine warning light may be ON. One of the following DTC entries is stored in the engine control module.

**Production Solution:**

- Optimized assembly process to avoid twisted vacuum line.
  - Increase compressor housing washer thickness.
  - Change of material for min. flow adjustment screw.
- Improved vacuum diaphragm with charge pressure actuator position sensor –G581–.

## Pending Service Solutions

No new Pending Service Solutions this week.

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## Tech Tips

No new Tech Tips this week.

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## Campaigns

38B9 - Transmission Oil Cooler					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Jetta, Beetle, Beetle Convertible, Passat	2014	1.8T	Torque-Converter Automatic	Check Elsa on the day the campaign work will be performed to verify vehicle eligibility	Check Elsa on the day the campaign work will be performed to verify vehicle eligibility
<p>Due to a supplier material change during the production of the transmission oil cooler, the O-ring seals in affected vehicles may be out of specification. If the O-ring does not completely seal between the oil cooler and transmission, a fluid leak may result. In the event of a leak, the fluid could contact a hot surface and result in a vehicle fire.</p>					

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## Updates

No new updates this week.

## Suggestions

Please send comments or suggestions to: [vwqa.workshopinformation@vw.com](mailto:vwqa.workshopinformation@vw.com)

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