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VW Elsa Newsletter



Das Auto.

Edition 82: April 21, 2014

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ODIS GFF Feedback

Special thanks to all of you who have taken the time to submit ODIS diagnostic feedback. Because of your feedback, ODIS quality is improving with each new release. Some of the top feedback contributors for last month are:

1. Rick Cervantes
2. John Matikainen

3. Rob Ounpuu
4. Chris Hudson
5. Issac Le Grand
6. Kevin Lynch
7. Donn Mihara
8. Keith Young
9. Nick Latka
10. Danny Candler

A software update for your ODIS tester is now available. The latest version for Volkswagen is: Application v2.1.0 – Content v2.3.1. There are over 150 fixes scheduled for the new release. Please make it a point to update at your earliest convenience.

Some of the top issues scheduled to be fixed in the latest update are:

- 2013 Beetle – Will not auto ID. Need to manually enter vehicle info.
- 2011–2014 Jetta – Seat Occupied Recognition Control Module -J706- basic setting test ends with communication failure with the airbag control module -J234-
- 2012–2014 Beetle – Seat Occupied Recognition Control Module -J706- basic setting test ends with communication failure with the airbag control module -J234-
- 2013 Touareg – Test plan for adapting fuel injectors for the 3.0L CNRB TDI engine only provides for cylinder injectors 1 - 4. Injectors 5 - 6 are not selectable options.
- 2014 Jetta – No engine MVBs available in Guided Functions.
- All Vehicles – 25 issues submitted for translation problems.

Feedback by the Numbers – since August 2013

- Total VW Feedback Received: 1294
- Total VW Feedback Submitted: 545
- Total VW Feedback Closed: 360

Note: Not all feedback that we receive can be submitted to the factory for resolution. An issue may be rejected due to missing or incomplete information, out of date software, or because it is a duplicate of an issue already submitted.

If you have any questions, comments or suggestions regarding this document, or about submitting ODIS feedback, please email us at Diag-Feedback@vw.com. We will respond to all inquiries.

Technical Bulletins

**28 14 02 - 2032116 Supersedes V281401 dated January 7, 2014 to better define glow phase/start procedure for push button vehicles.
MIL ON, Incorrect Glow Plug Faults P06C5, P06C6, P06C7 and/or P06C8
Stored in Fault Memory**

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range AllTo
Jetta, Jetta SportWagen, Golf	2011–2013	2.0L TDI (CJAA)	All	All	All
Passat	2012–2013	2.0 TDI (CKRA)	All	All	All

During the initial glow phase, after switching the ignition “ON”, the ECM performs a check of the glow plugs through the glow plug control module, to ensure the correct glow plugs are installed. This check takes 2 seconds to complete. If the engine is cranked during this check, lowering the system voltage, the ECM may receive an incorrect reading and set incorrect glow plug faults.

Production Solution: Implemented into production.

**46 14 04 - 2033247 Supersedes technical bulletin V461304 dated December 3, 2013 to provide additional PR code information in the technical background section and update control arm suffix part number.
Front Brake Judder And / Or Vibration**

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Routan	2011–2012	All	All	All	All

Vehicle owners may feel brake pedal pulsation, steering wheel shake and/or floor pan vibration.

Note: This bulletin applies to vehicles built before March 30th 2012 with PR codes 1LA – 1LB for 16 inch brake systems. Vehicles with PR 1LC have 17 inch brakes and are not applicable to this technical bulletin.

Production Solution: New improved brake pads and lower control arms introduced March 30, 2012.

87 14 02 - 2005566 Supersedes Technical Bulletin V871401 dated March 27, 2014. Updated to use only warranty claim type 1SP and clarify condition is not claimed as factory warranty.

HVAC, Unpleasant Odor

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
All (except Routan)	2000–2015	All	All	All	All

Unpleasant odor is coming from Heating and Ventilation system. Odor mainly occurs after vehicle has been sitting (unused) at least 5 hours and within 20 to 60 seconds after vehicle is first started.

Note: This Bulletin may only be applied as "one time only" for vehicles with the complaint and within 12 months of the original vehicle in-service date as stated in the Warranty Policy. (See section 1.3 General Guidelines/ Start of warranty period) Any future complaints will be at the expense of the customer.

Production Solution: Not applicable.

Pending Service Solutions

No new Pending Service Solutions this week.

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Tech Tips

26-14-01 3.0L TDI Ad Blue® Reset Procedure			
Model(s)	Year	Eng.Code	Trans.Code
Touareg	2011–2014	All	All
<p>To reset the Ad Blue level light after the tank has been filled please goes to:</p> <p>Go to Guided Fault Finding: Function Component selection > engine CATA /CNRB > 01 - systems capable of self - diagnosis > SCR system functions > "reset Ad Blue level to full".</p>			

If the light is still present after the reset procedure:

1. VSD
2. Compiling Services
3. Erase DTC all OBD system (even if there are no faults)
4. Cycle the key off and on
5. Light in the cluster should go off
6. If the light still does not go off, then follow the procedures in GFF.

If light still will not reset remove fuse S17 from ECM cowling panel start engine to set system faults. Reinstall fuse clear codes, start engine and verify light has reset.

91-11-09 All Navigation Radios - All Models April 18, 2014: Update to information.

Model(s)	Year	Eng.Code	Trans.Code
All	2011-20114	All	All

When the Navigation RNS 850/510/315 is in 3D mode, the top portion of the screen may not display streets. This line represents the horizon and is a normal operation of system. No repairs should be made. Examples below of day and night modes:



92-14-01 Windshield Washer

Model(s)	Year	Eng.Code	Trans.Code
Tiguan, Sportwagen	2011-2014	All	All

For fault code VAG00897 (Electrical malfunction in circuit in the BCM), following the next steps will ensure proper diagnosis and operation of the washer pump.

Please note that if the BCM PQ35 does not have the fault, this tech tip does not apply. The following are the steps to properly diagnosis fault code VAG00897 (electrical malfunction in circuit).

- Validate washer pump is inoperative.
- Validate fluid in the washer bottle is not frozen.
- Validate fault code 00897 is stored in address word 09.
 - Cycle key off for five seconds.
 - Erase fault memory.
 - Validate pump operates normally.

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Campaigns

REVISION: 38B9 - 2014 MY Jetta, Beetle, Beetle Convertible and Passat Vehicles with 1.8T Engine and Torque-Converter Automatic Transmission Transmission Oil Cooler

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Jetta, Beetle, Beetle Convertible, Passat	2014	1.8T	Torque-Converter Automatic	Check Elsa on the day the campaign work will be performed to verify vehicle eligibility	Check Elsa on the day the campaign work will be performed to verify vehicle eligibility

Due to a supplier material change during the production of the transmission oil cooler, the O-ring seals in affected vehicles may be out of specification. If the O-ring does not completely seal between the oil cooler and transmission, a fluid leak may result. In the event of a leak, the fluid could contact a hot surface and result in a vehicle fire.

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Updates

No new updates this week.

Suggestions

Please send comments or suggestions to: ywoa.workshopinformation@vw.com

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