

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Touareg	2004 – 2010	All	All	7L_4D000001	7L_AD005286

## Condition

58 14 02 December 16, 2014 2039001 Corrosion, Rear Inner Doors in Door Fold Area

Corrosion in the fold of the rear door.



Figure 1) Arrows show the area affected by corrosion

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# I Note:

To determine if this procedure is covered under Warranty, always refer to the Warranty Policies and Procedures Manual.

Documentation required per Warranty Policies and Procedures Manual.

For vehicles outside of the Limited Warranty Against Corrosion Perforation this Technical Bulletin is for information only.

## **Technical Background**

- 1. Fine seam sealing in the area of the rear door fold not optimal.
- 2. Bonding of the rear door in the metal fold not optimal.
- 3. Incorrect or no cavity coating.

## **Production Solution**

Corrections in the production process after discovering deviations.

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## Service

1. Repair the rear door fold <u>Only perform this operation if the total repair cost is 80% or less of the total replacement cost.</u>

#### OR

2. Replace the rear door

#### 1. Repair the rear door fold

### U Note:

Re-paint only the inner door panel according to Volkswagen guidelines.

#### If the door fold is only lightly corroded (no through-corrosion), proceed as follows:

- Protect the outer door area against damage by covering the door fold area with masking tape.
- Remove corrosion and fine seam sealing in the damaged area using a pneumatic brush grinder.

### **I** Note:

If through-corrosion (perforation) is not present, door replacement will only be accepted if it qualifies per the Reimbursement Policy section of the *Warranty Policies and Procedure Manual*. This section provides important guidelines when considering component repair vs. replacement options (the "80% rule").

- Apply a VOC compliant epoxy primer as an anti-corrosion treatment and primer (locally sourced).
- Restore the fine seam sealing according to the repair manual.
- Restore the paint structure according to Volkswagen guidelines.

#### 2. Replace the rear door

• Replace the door according to the repair manual. See Repair Manual Group 58 in Elsa.

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## Warranty

### Note:

- Dealers may complete the repair as described without prior authorization (through a WISE Warranty Repair Acceptance request).
- Documentation required: Clear pictures, completed estimate and body shop invoice must be saved and kept on file at the Dealership for audit purposes.
- This bulletin applies for 1 rear door repair or replacement. If both sides exhibit the corrosion they should be evaluated individually and claimed on separates lines. Total Body Painting Prep Time for both rear doors should be claimed on the first line only.
- Labor time units (TU), Material units (MU), and Material unit rate are correct at the time of publication. The time units and/or material units may differ if the repair catalogue is updated. The information in the repair catalogue applies, except for the open time items (labor operations ending in 99) which are calculated at actual time multiplied by the body shop labor rate. The material allowance (Paint material price per unit) is subject to change. Refer to *WISE > Resource Center > Forms > Paint/Corrosion for the most current forms.*
- This section is applicable for vehicles within the terms of Volkswagen's Limited Warranty Against Corrosion Perforation. For vehicles outside the terms of the Limited Warranty Against Corrosion Perforation this section is for information only.
- This bulletin may be provided to outside shops to ensure the proper repair is completed.

### **I** Note:

#### **Claim Processing Options**

**Option 1:** Utilize the attached form examples and interactive forms on WISE to assist with calculating the reimbursement amounts. **This will expedite the claim review process and reduce the time to pay the claim**.

Note that miscalculations are subject to claim adjustment.

For the complete set of pre-populated Paint/Corrosion Claim Form templates associated with this Technical Bulletin, refer to WISE > Resource Center > Forms > Paint/Corrosion.

**Option 2:** Email repair estimates to <u>paintcamp@vw.com</u>. The Paint and Corrosion Team will calculate the warranty allowance and complete the required form(s) on behalf of the dealer.

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Model(s) Yea		ır(s)	Eng. Code(s)	Trans. Code(s)	VIN Rang	e From	VIN Range To 7L_AD005286	
Touareg			All	All	7L_4D0	00001		
			SAGA	Coding				
Claim Type: 160 <sup>1)</sup>				1				
Service Num	ber:		Damage Code	HST	(		age Location s on Service No.)	
5851			0003			1	61 or 163	
Parts Man	ufacture	r	Touare	eg (7L*)		161 or	163 <sup>2)</sup>	
			Re	pair				
	Plea	ise use th	ne following part n	umber in "Outside	e Materials	,, 4)		
LACKMATF: Pain	t and Ma	terials		MU @ \$12 per unit				
Epoxy Primer (Lo	cally Sou	irced)		Claim Dollar Amount (MAX: \$40)				
	Plea	se use th	e following Labor	Operation in "Out	side Labor	,,, 4)		
Select the appropriate Labor Operation below: - L0010000: External Painting-straight color - L0020000: External Painting-metallic/2-layer - L0030000: External Painting-pearl color				Claim Dollar Amount				
Use this for all body repair in this bulletin: - A0041000: Body Shop repair no paint				Claim Dollar Amount				
			Rep	lace				
	Plea	ise use tł	ne following part n	umber in "Outside	e Materials	,, 4)		
LACKMATF: Pain	t and Ma	terials		MU @ \$12 per unit				
	Plea	sa usa th	e following Labor	Operation in "Out	aida Laba	<b>,</b> ,, 4)		

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Select the appropriate Labor Opera - L0010000: External Painting-straig - L0020000: External Painting-meta - L0030000: External Painting-pearl	ght color Illic/2-layer	Claim Dollar Amount		
Use this for all body repair in this b - A0041000: Body Shop repair no p		Claim Dollar Amo	unt	
Causal Part:		L00 <mark>#</mark> 0000		
	Diagnost	ic Time <sup>4)</sup>		
GFF Time expenditure	01500000 = 00 TU	max.	NO	
Road Test 01210002 = 00 TU 01210004 = 00 TU			NO	
Technical Diagnosis	01320000 = 00 TU		NO	
Claim Comment: Input "As per Tec <sup>1)</sup> For Vehicles outside the Limited V <sup>2)</sup> Corrosion claim vendor code will <sup>3)</sup> Labor Time Units (TUs) are subjec	Warranty Against C be the damage loc	Corrosion Perforati	e section of Warranty Claim.	
<sup>4)</sup> Documentation required per <i>Warr</i>			<i>I</i> .	

<sup>5)</sup>See attachment "srt\_reference\_table.pdf" for labor time reference.

## **Required Parts and Tools**

Replacement				
Part number	Designation			
7L0 833 055/056 M	Rear Door			

For Special Tools see Repair Manual.

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## **Additional Information**

All part and service references provided in this Technical Bulletin are subject to change and/or removal. Always check with your Parts Dept. and Repair Manuals for the latest information.

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#### **Paint/Corrosion Claim Form**



Repair Order No. Service No. 5851	9100 Damage Code	lf ı	epeat repair, provide explana	ation in bo	ox below	:		Color No. (4-digit E Dealer Labor Rate Paint material price Dealer-owned paint	per unit	int No.)	LA7W 100.00 12.00	D
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	Code	-	Part and fast and					Original paint mater		Yes		No No
	Code	-			1			Onginai paini mater	iai :	Yes		-
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		101	101		1 anic 10				· · · ·	30317333	100	,
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				-		1	1					
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							Remove and install r	ear door		58511900	50	)
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VW Represe Authoriza					+					L00#0000 A0041000	\$ 2	240.00
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VW Representative Name (printed)

VW Representative Signature



Dealer No.	4000	00 💼						VIN (17-Digits)	***0		AD0000	00	1
Repair			xampl	<b>e</b> .		epi	Idce	Color No. (4-dig	jit ElsaPro P	Paint No.)		LA7W	/
Drder No.	9100	If I	epeat repair, provide explar	nation in bo	ox below:			Dealer Labor R	-	,		100.00	7
L								Paint material p	orice per unit	t		12.00	
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		•				-		Original paint m	aterial?	•	Yes	•	N
Service No.	Damage Code	Dmg Loc	Part manufacturer (Vendor Code)				Description of Repair		Paint I	Labor Ope	eration(s)	Time Units	N U
5851	0003	161	161		Paint rear d	loor				5851618	50	110	
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Note: Autho	prization and		oursement are contingent or rts for the repair				Body Paint	ing Prep Time		510171	53	160	
		po										<u> </u>	
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The vehicle		be checked for							is a	Paint	Subtotal	270	
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VW Representative Name (printed)

VW Representative Signature

# SRT Reference Table for TPI# 2039001

Repair (Touareg ) – Model(7L*)		
<u>Body Labor</u>		
Labor Operation : Remove and install rear door trim	70 73 19 00= 40 TU	
Labor Operation : Remove and install door unit carrier	58 30 19 50 = 40 TU	Multiply claim time units x
Labor Operation : Remove and install rear door	58 51 19 00 = 50 TU	warranty labor rate. Enter in SAGA under Outside
Labor Operation : Repair rear door	58 51 63 00 = 80 TU	Labor Operation: A0041000
Labor Operation : Wax body	51 01 75 00 = 30 TU	
<u>Refinish Labor</u>		
Labor Operation: Prepare painting	51 01 71 73 = 160 TU	Multiply claim time units x warranty labor rate. Enter in SAGA under Outside Labor Operation:
Labor Operation: Paint rear door (inner	58 51 79 99 = 100 TU	
panel only)		L00 <b>#</b> 0000* *Please see warranty table for proper labor operation
<u>Outside Materials</u>		
Labor Operation: Paint rear door	3 MU	Multiply claim material units x \$12.00. Enter in SAGA under Outside Materials:
		LACKMATF

Replace (Touareg) – Model(7L*)		
<u>Body Labor</u>		
Labor Operation : Remove and install rear door	58 51 19 00 = 50 TU	Multiply claim time units x
Labor Operation : Replace rear door	58 51 55 50 = 160 TU	warranty labor rate. Enter in SAGA under Outside
Labor Operation : Wax body	51 01 75 00 = 30 TU	Labor Operation: A0041000
<u>Refinish Labor</u>		
Labor Operation: Prepare painting	51 01 71 53 = 160 TU	Multiply claim time units x warranty labor rate. Enter in SAGA under Outside Labor Operation:
Labor Operation: Paint rear door (new part)	58 51 61 50 = 110 TU	L00 <b>#</b> 0000*
		*Please see warranty table for proper labor operation
<u>Outside Materials</u>		
Labor Operation: Paint rear door	11 MU	Multiply claim material units x \$12.00. Enter in SAGA under Outside Materials:
		LACKMATF