

# Special Service Message

NOTE: A Special Service Message is a formal communication issued by Land Rover and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Land Rover technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

## SSM 71882 - Steering Wheel Switches Inoperative (14MY)

**Models :** LV - Evoque

**Engineer** Waller Keith

**Name :**

**Last** 09-06-2014 17:26:26

**Modified :**

**Category :** Electrical

**Symptom :** 203000 Basic Electrical

**Content :** Issue:

The steering wheel switches are being reported as inoperative.

Cause:

Under investigation

Action:

1. Open vehicle.
2. Connect SDD to take a CAN Link Monitor (CLM)
3. Start engine
4. Start the CLM
5. Attempt to use the Switch which is being reported as inoperative.
6. Stop CLM
7. Submit an Epqr with the CLM attached.
8. UK Only Please contact Keith Waller on 0151 448 3348 as a visit may be required to view the issue.