

Special Service Message

NOTE: A Special Service Message is a formal communication issued by Land Rover and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Land Rover technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 71881 - Air conditioning compressor is not running P1308-11

Flagged

Models : LV - Evoque

Engineer Waller Keith

Name :

Last 09-06-2014 17:26:15

Modified :

Category : Electrical

Symptom : 208999 Other Climate Controls Concerns

Content : Issue:

The Air Conditioning compressor (AC) fails to run causing warm air to come out of the vents.

Cause:

Under investigation

Action:

1. Confirm AC is not operating.
2. Connect SDD and read DTC's
3. Start the engine and test the AC system to ensure all other functions are correct
4. If all diagnostics point towards an AC panel,
5. From recommendations tab in SDD, navigate to the AC run in routine and select run.
6. Submit an Epqr with the results.
7. UK Only Please contact Keith Waller on 0151 448 3348 as a visit may be required to view the issue.