

# Tech Tips

TT 57-11-04

Date: July 29, 2011

2012-2014 Passat – Remote Start Operation

**March 14, 2014: Update to Information.**

To remote start a 2012-2014 Passat, use the following procedure.



- Press the lock button once. The parking lights will flash.
- Press the remote start button twice. The parking lights will flash with each button press. All 3 button presses (lock, remote start x2) must be completed within 3 seconds.
- Wait up to ten seconds before pressing any other buttons. The vehicle should start in this time.

Once the vehicle has started, it will run for 10 minutes or until one of the following events occurs:

- Doors are unlocked or trunk opened with remote or Kessy
- Any door opens
- Accelerator or brake pedal pressed
- Interior lock/unlock button pressed

A maximum of 2 remote starts can be performed per ignition cycle.

Parking lights will be on while vehicle is running during remote start.

While the vehicle is running during remote start, the trunk switch, windows, sunroof, wipers, turn signals, and lights are disabled. The radio will not come on, but can be switched ON by pressing power button.



# Service Information

---

If the vehicle does not remote start and fewer than 2 remote starts have been performed since last shut off, check the following:

- Is the low fuel light on? Vehicle will not start if low fuel light is on.
- Are any vehicle doors, hood, or trunk open or shown as open in MFI? Vehicle will not start with doors, hood, or trunk open.
- Are any faults stored in ECM or BCM? Faults can inhibit remote start.

Remote start will not be inhibited by open windows, sunroof, or fuel door.

 **Note:**

Notify all dealership personal, and / or explain to the customer, that it is not recommended to use the remote start from inside the vehicle. This is due to the Kessy operation, which may cause erroneous fault codes, and the system to not operate properly. The remote start is only intended to start the vehicle from the outside.