



Technical Bulletin

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Passat	2012-2013	All	All	A3_CC049991	A3_DC139587

Condition

55 14 03 September 24, 2014 **2033945** Supersedes Technical Bulletin V551302 dated June 10, 2013 to include fuel door sticker information.

Fuel Door Sticks or is Difficult to Open

Technical Background

Fuel door binding due to excess material inside of fuel door housing.

Production Solution

Part change to eliminate excess material inside of fuel door housing.

! **Note:**

Part number suffix will not change for improved part.

Service

The procedure outlines the removal of the painted fuel door cover from the old door housing and the installation of that painted cover on to the new fuel door housing.

Order new fuel door housing (Part Number 561 809 857 E GRU) and fuel door sticker (see ETKA by VIN for the correct fuel information sticker).

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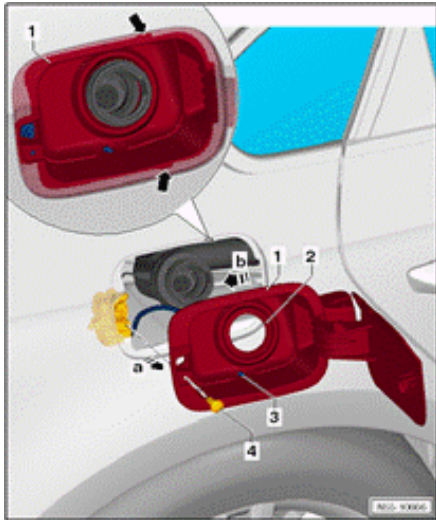


Figure 1

- Remove fuel door housing from claimed vehicle. (See ESLA web repair manual. Body, Exterior, 55 Hood/Lids, Removal and Installation, Fuel Filler Door Unit). (Figure 1)



Figure 2 Straight pick tool or small flat head screwdriver

- Remove fuel door cover from fuel door housing using straight pick tool or small flat head screwdriver. (Figure 2).

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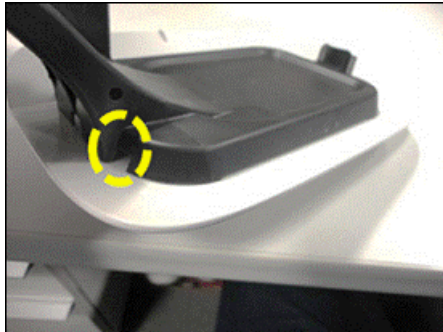


Figure 3 Access Hole Location

- Insert tool in to the access area on back side of door hinge. (Figure 3).

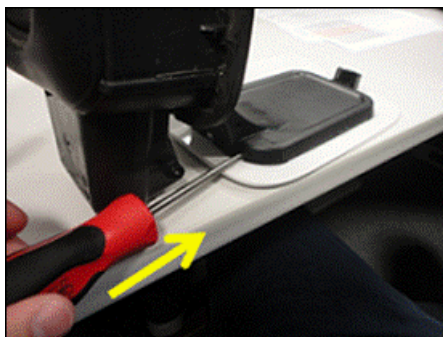


Figure 4

- Insert tool straight in to access hole (Figure 4).

 **Note:**

Insertion distance into access hole is approximately 14 mm.

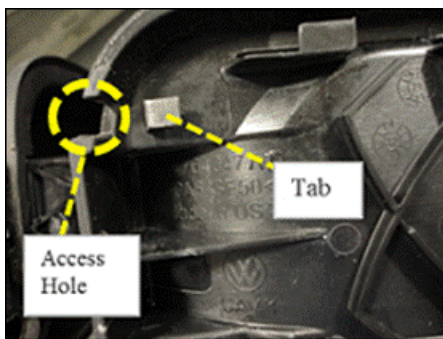


Figure 5

Close up of access hole and locking tab.

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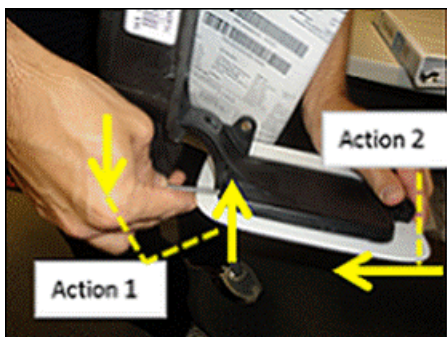


Close up of locking tab.

Figure 6

With tool inserted, push tool tip towards outer skin to depress tab. (Action 1, Figure 7)

Simultaneously, while depressing tab, push fuel door cover towards fuel door housing. (Action 2, Figure 7)

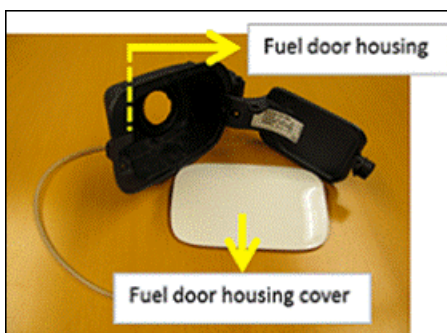


- Fuel door cover removal:
- Action 1: With tool inserted push tool tip towards outer skin to depress the locking tab. Action 2: Simultaneously, while depressing locking tab, push door cover (in white) towards the door housing (in black).

Figure 7

 **Tip:**

When performing actions 1 and 2 together, the outer skin will slide and release from the inner hinge (Figure 8).



Picture of separated components.



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Figure 8

- Remove fuel door housing cover from new part (unpainted cover). Follow same procedure as above.
- Install the painted cover that was removed from the old housing on to the new fuel door housing by sliding the cover into place until it locks. (Audible click should be heard).
- Double check, to make sure, that the cover fits tight, and is locked in place by trying to slide the cover off the housing. (Only apply very light force/pressure; Force should be applied in same direction as Action 2 above).
- Reinstall new fuel door housing unit with painted door cover on to vehicle per Elsa web instructions. See ESLA repair manual. Body, Exterior, 55 Hood/Lids, Removal and Installation, Fuel Filler Door Unit.
- Once fuel door housing is reinstalled on the vehicle, check the functionality of the door, to ensure binding condition is no longer present.



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Warranty

To determine if this procedure is covered under Warranty, always refer to the Warranty Policies and Procedures Manual ¹⁾					
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Passat	2012-2013	All	All	A3_CC049991	A3_DC139587
SAGA Coding					
Claim Type:	Use applicable Claim Type ¹⁾				
Service Number:	Damage Code	HST		Damage Location (Depends on Service No.)	
5537	0017	---		Use applicable when indicated in ElsaWeb (L/R)	
Parts Manufacturer	Passat			YUH ²⁾	
Labor Operation ³⁾ : Remove and Install Fuel Filler Door with Housing Cover			55371900 = 20 TU		
Labor Operation ³⁾ : Modify / Transfer Door Cover to Housing			55374199 = 10 TU		
Causal Part:			561 809 857 E		
Diagnostic Time ⁴⁾					
GFF Time expenditure	01500000 = 00 TU			NO	
Road Test	01210002 = 00 TU 01210004 = 00 TU			NO	
Technical Diagnosis	01320000 = 00 TU			NO	
Claim Comment: Input "As per Technical Bulletin 2033945" in comment section of Warranty Claim.					
¹⁾ Vehicle may be outside any Warranty in which case this Technical Bulletin is informational only					



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- ²⁾ Code per warranty vendor code policy.
- ³⁾ Labor Time Units (TUs) are subject to change with ELSA updates.
- ⁴⁾ Documentation required per Warranty Policies and Procedures Manual.

Required Parts and Tools

Part No:	Part Description	Quantity
561 809 857 E GRU	Fuel Filler Door	1
See ETKA by VIN	Fuel Door Sticker	1

No special tools required.

Additional Information

All part and service references provided in this Technical Bulletin are subject to change and/or removal. Always check with your Parts Dept. and Repair Manuals for the latest information.