



## SERVICE BULLETIN

### Service Action Q371: Incorrect Memory Seat Position Switches - Update

10-JUN-14 | No.: SGI14-15 (issue 2) | Section: GENERAL INFORMATION | Market: CAN / USA

CHANGES ARE HIGHLIGHTED IN GRAY

#### DESCRIPTION

An issue has been identified on 2014 model year Land Rover Range Rover (L405) vehicles within the listed VIN ranges, fitted with Business Class seating only, which may have been manufactured with the incorrect memory seat position switches fitted to either the front or rear door casings.

#### AFFECTED VEHICLES

The VIN ranges of affected vehicles are EA152795-EA154351 and EA157451-EA158512

#### WORKSHOP PROCEDURES

Retailers are required to check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. Retailers are required to **HOLD** all affected vehicles in the above VIN range that are in their control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action. Affected vehicles already in the hands of customers should be updated at the next available opportunity. Refer to Technical Bulletin Q371NAS: *Service Action: Incorrect Memory Seat Position Switches*, for detailed repair instructions.

#### PARTS

DESCRIPTION	PART No. / SUNDRY CODE	QTY. / VALUE
Seat Memory Switch	LR057353	1
Seat Memory Switch	LR057352 1	1

#### TOOLS

Refer to Service Instruction / Repair Procedure for any required tools

#### WARRANTY

**NOTE:** Check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. Repair procedures are under constant review, and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code 'Q371' together with the relevant Option Code from the table. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance may only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **30 April 2016** closure date must be submitted for payment within 30 calendar days of completion of the repair.

**VIN EA152795-EA154341**

<b>PROGRAM CODE</b>	<b>OPTION CODE</b>	<b>DESCRIPTION</b>	<b>SRO</b>	<b>TIME (HOURS)</b>	<b>PART No. / SUNDRY CODE</b>	<b>QTY. / VALUE</b>
Q371	A	Check front and rear door memory seat position switches - No further action	05.10.10	0.1	-	-
Q371	K	Check front and rear door memory seat position switches - No further action Drive in/drive out	05.10.10 02.02.02	0.1 0.2	- -	- -
Q371	B	Swap front with rear door memory seat position switches	05.11.20	2.0	-	-
Q371	C	Swap front with rear door memory seat position switches Drive in/drive out	05.11.20 02.02.02	2.0 0.2	- -	- -

**VIN EA157451-EA158512**

<b>PROGRAM CODE</b>	<b>OPTION CODE</b>	<b>DESCRIPTION</b>	<b>SRO</b>	<b>TIME (HOURS)</b>	<b>PART No. / SUNDRY CODE</b>	<b>QTY. / VALUE</b>
Q371	F	Check rear door memory seat position switches - No further action	05.10.10	0.1	-	-
Q371	G	Check rear door memory seat position switches - No further action Drive in/drive out	05.10.10 02.02.02	0.1 0.2	- -	- -
Q371	H	Replace rear door memory seat position switches	05.10.90	0.9	LR057353 LR057352	1 1
Q371	J	Replace rear door memory seat position switches Drive in/drive out	05.11.20 02.02.02	0.9 0.2	LR057353 LR057352 -	1 1 -

*Normal Warranty policies and procedures apply*