



Das Auto.

# Maintenance Information

**SAGA Communication**

**Number: VWM-14-07**

**Subject: Carefree Maintenance and VW Care Maintenance Plans  
Interim AdBlue Refills -- Diesel Engines Model Year  
2015 and Newer**

**Date: Nov. 10, 2014**

This document conveys  
Volkswagen SAGA information.

This communication contains important information and SAGA claim entry requirements for interim AdBlue refills under the Carefree Maintenance and VW Care Maintenance plans for Model Year 2015 and newer VW models with Diesel Engines.

AdBlue refills are already included in each regularly-scheduled maintenance interval under the VW Carefree Maintenance program (10K) and in VW Care Maintenance plans. Additionally, an AdBlue refill will be covered between scheduled maintenance intervals when the AdBlue warning light activates during the coverage period.

<b>Claim Type</b>	1MA Carefree Maintenance (Up to 10K Service)	S12 VW Care Maintenance Plans
<b>Service Number</b>	2688 - Reductive Agent	
<b>Damage Code</b>	0010 - Repair as instructed	
<b>Damage Location</b>	Blank	
<b>Part Manufacturer Code</b>	444	
<b>Labor Operation</b>	26 88 35 XX** - AdBlue, <b>select as causal</b>	
<b>Material (Part No.)</b>	GUS052910A3 - AdBlue	

\*\* Refer to ElsaPro for details. Coding may vary by model or engine.

**Questions?** Contact the Warranty Helpline at 1-866-306-8447 or [warranty.helpline@vw.com](mailto:warranty.helpline@vw.com).