



Das Auto.

Warranty Information

General Communication

Number: VWC-14-08

Subject: 2015 MY GTI Wheel Replacement Claim Coding and Parts Return Instructions

Date: July 10, 2014

This document conveys Volkswagen Warranty general information.

Supersedes document dated July 9, 2014 for correction of Material (Part) Number.

Important: This communication contains special instructions for both SAGA Claim Coding and Warranty Parts Return for 2015 MY GTI wheels. Please ensure that it is distributed to the appropriate staff in the Service and Parts Departments.

Special 2015 Model Year GTI Wheel Replacement Claim Coding Instructions

Special SAGA claim coding is required for 2015 model year GTI wheel replacements. If a dealer is instructed through a Volkswagen Technical Assistance (VTA) ticket to perform a 2015 MY GTI wheel replacement, the following claim coding instructions apply:

Claim Type	9SP/1SP	Warranty Special Claim
Service Number	4412	Alloy Wheel
Damage Code	0030	Optical Defect
Damage Location	Select applicable location	
Part Manufacturer Code	444	
Labor Operation	Refer to ElsaPro	
Material (Part) Number	5G0601025BDFZZ	Alloy Wheel
Causal Indicator	5G0601025BDFZZ	Material (Alloy Wheel)

Note: A separate claim line must be processed for each GTI wheel replacement.

Special 2015 Model Year GTI Wheel Replacement Parts Return Instructions

The GTI wheels will be collected at the facility address below and each wheel must be individually returned using the properly addressed return label from the Warranty Parts Shipping Portal (WPSP). Each wheel will have a unique shipping label. For your convenience, the shipping box of the replacement wheel should be used for the parts return.

Volkswagen Warranty Parts Return Center
c/o W. F. Whelan Warehouse
8249 N. Haggerty Road
Canton, MI 48187

Questions? Contact the Warranty Helpline at 866-306-8447 or warranty.helpline@vw.com.