



**NUMBER:** 19-004-14

**GROUP:** Steering

**DATE:** November 01, 2014

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**THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 14-093. ALL APPLICABLE SOLD AND UN-SOLD RRT VIN'S HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.**

***SUBJECT:***

Excess Leather On The Steering Wheel

***OVERVIEW:***

This bulletin involves inspecting and if necessary replacing the steering wheel.

***MODELS:***

2014 (LX) Chrysler 300

**NOTE: This bulletin applies to vehicles built on or after January 13, 2014 (MDH 0113XX) and vehicles built on or before January 22, 2014 (MDH 1001XX) equipped with Leather Wrapped Steering Wheel (Sales Codes SCV or SCK or SCW).**

***SYMPTOM/CONDITION:***

Excess leather on the steering wheel.

***DIAGNOSIS:***

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. For all other customers that describe the symptom/condition, perform the Repair Procedure.

***PARTS REQUIRED:***

Qty.	Part No.	Description
1	1VT811X9AB	Wheel, Steering (with speed control, heated steering wheel, and Uconnect voice command w/bluetooth)
1	1XU941X9AB	Wheel, Steering (with adaptive speed control, heated steering wheel, and Uconnect voice command w/bluetooth)
1	1VT821L9AB	Wheel, Steering (with real wood light olive

Qty.	Part No.	Description
		ash and speed control)
1	1XU951X9AA	Wheel, Steering (with adaptive speed control, heated steering wheel, and Uconnect voice command w/bluetooth)
1	5MA461L9AA	Wheel, Steering (with mochachino, adaptive speed control, heated steering wheel, and Uconnect voice command w/bluetooth, Satin titanium varvatos badging)
1	5MA461X9AA	Wheel, Steering (with Dark Mocha/Black, adaptive speed control, heated steering wheel, and Uconnect voice command w/bluetooth, Satin titanium varvatos badging)
1	1VT84DX9AB	Wheel, Steering (with Black/Lt. Frost Beige, adaptive speed control, heated steering wheel, and Uconnect voice command w/bluetooth)

**REPAIR PROCEDURE:**

1. Inspect the steering, is there excess leather as shown in (Fig. 1).
  - a. Yes>>> Remove and replace the steering wheel, Refer to the detailed service procedures available in DealerCONNECT> TechCONNECT under: Service Info> 19 - Steering> Column> Wheel, Steering> Removal/Installation.
  - b. No>>> Return the vehicle to the customer or dealer inventory.



**Fig. 1 Steering Wheel**

- 1 - Excess Leather
- 2 - Backside of Steering Wheel
- 3 - Front of Steering Wheel

**POLICY:**

Reimbursable within the provisions of the warranty.

**TIME ALLOWANCE:**

<b>Labor Operation No:</b>	<b>Description</b>	<b>Skill Category</b>	<b>Amount</b>
19-85-01-99	Wheel, Steering - Inspect Only (2 - Skilled)	4 - Chassis Systems	0.2 Hrs.
19-85-01-9A	Wheel, Steering - Inspect and Replace (2 - Skilled)	4 - Chassis Systems	0.4 Hrs.

**FAILURE CODE:**

ZZ	Service Action
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