

Reference	SSM71887
Models	F-TYPE / X152
Title	X152 F Type Rear View Camera Display Missing Graphics
Category	Electrical
Last modified	22-Jul-2014 00:00:00
Symptom	204000 Instrumentation
Attachments	FTYPE REAR VIEW CAMERA GRAPHICS V1.pdf

Content**Issue :-**

Customers have reported that the gridlines on the graphical display are missing

Cause :-

Possibility that it has been switched off by the user

Action :-

If investigating a customer complaint of no camera graphical display, then please follow the instructions below;

- 1) **Enable camera display**
- 2) **Check functionality of graphics as detailed in the owners manual**

User Option: Touch to enable/disable (see Picture on attached PDF) :

Icon E

This icon will enable/disable Solid Line A, Dotted Line B and Tailgate Access guideline C

Icon F

This icon will enable/disable Parking sensor graphics, with a coloured area appearing (D), to indicate which rear sensor(s) have been activated.

Icon G

This icon will enable/disable Tow Hitch Assist, which provides a trajectory line indicating the path of the tow ball in relation to the steering angle applied to the vehicle.

If functionality of all three graphic icons is correct, then please advise customer on enable/disable of each icon.

DIAGNOSIS

If after checking for correct operation the camera is still found to be failing upon graphical display(s), then obtain a CAN trace, which will be required to allow further investigation into the root cause

- a. Prepare to record a CAN trace – Do not follow the whole procedure – only to the start logging step
- b. Put vehicle into run condition
- c. Start to record the CAN messages
- d. Apply Brake
- e. Select Reverse
- f. Check functionality of graphic displays
- g. Record issue(s) to reference in technical verbatim for the claim
- h. Select Park
- i. Select STOP switch
- j. Stop the CAN trace
- k. If the failure was captured, submit an EPQR with the recorded data and DTC information from the vehicle

