A PDF of this newsletter and previous ones can be found by logging in to ServiceNet and clicking on the <u>Elsa Newsletter</u> section in the Technician References menu.



Audi Elsa Newsletter

Edition 87: May 26, 2014

Content

- PDI Additional
 Spring (bump
 stop) Installation
- Technical Bulletins
- <u>Pending Service</u>
 Solutions
- <u>Campaigns</u>
- Updates
- Suggestions



PDI – Additional Spring (bump stop) Installation

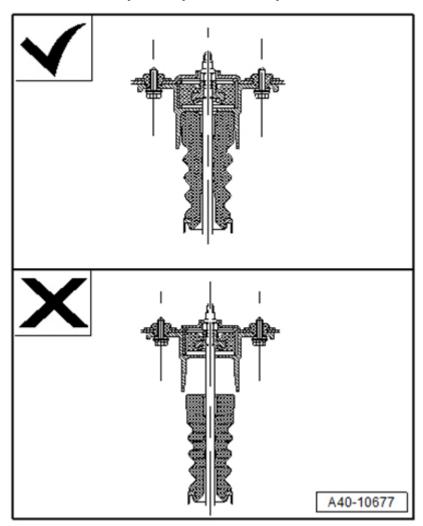
There has been a recent update to information in ELSAPro regarding the removal of the transportation protection blocks and installation of the bump stops that we would like to bring to your attention. You can view the latest procedure in ELSAPro under Maintenance > Transport protection, remove front and rear strut transportation protection devices.

It is critical that the bump stops are fully seated during the PDI process and prior to customer delivery. If this step is not completed correctly, there is a good potential that the vehicle will return for a repair.

Auxiliary Strut, Installing

Special Tools and Workshop Equipment Required

- Assembly Paste -G 052 109 A2-
- Clean the loose auxiliary strut upper edge of rough deposits and coat with assembly paste G 052 109 A2.
- Push the auxiliary strut by hand securely in the shock absorber mount.



Back to top

Technical Bulletins

87 Uncomfortable passenger compartment temperature (2037213/1)			
Model(s)	Year	Vehicle Specific Equipment	
A6, A7	2014	Not Applicable	

Condition:

- The customer may report that after a specific temperature is selected in AUTO mode, the resulting airflow and temperature are uncomfortable.
 - DTCs for mechanical malfunction of one or more air distribution control motors may be stored in the air conditioning/heating control unit, J255 (address word 08).

Production Solution: The sensitivity of the passenger compartment has been optimized. New software in the air conditioning/heating control unit, J255 (and in the rear air conditioning/heating control unit, J265, if equipped) addresses the condition.

44 Steering wheel shimmy, vibration, and/or oscillation (2022563/10)				
Model(s)	Year	Vehicle Specific Equipment		
All	2008-2013	Not Applicable		
A5, A5 Cabriolet, A6, A7, A8, TT, Q5, Q7, R8	2014	Not Applicable		

Condition:

- Customer feels vibration in the seat, vehicle floor, footwell, pedals, or steering wheel. This condition does not lead to any handling concerns or loss of vehicle control.
- The customer feels the vibration while driving at highway speeds from 55 – 80 mph (88 – 128 km/h).

Production Solution: Not applicable.

37 Transmission faults stored (DTC P1703 or U1111) (2025535/2)				
Model(s)	Year	Vehicle Specific Equipment		

Condition:

2010-

2012

A4, A5, A5 Cabriolet,

Q5, A8

- There is no customer complaint with this concern.
 - The following DTCs may be stored:
 - DTC P1703 (Limp home, control unit reset) in the transmission control module (TCM), J217 (address word 02).

OBK 8 speed

Transmission

 DTC U1111 (Function limitation due to missing message) in the selector lever sensor system control module, J587 (address word 81).

Production Solution: New software in the TCM addressed the condition.

37 Gearbox warning light on (DTC P060B00 stored in TCM) (2028405/2)

Model(s)	Year	Vehicle Specific Equipment
A4, A5, A5 Cabriolet, Q5	2011–2012	OBK Transmission

Condition:

- Customer may report that the transmission warning light is on.
- DTC P060B00 (2528) (Internal Control Module A/D Processing Performance) is stored in the transmission control module (TCM), J217 (address word 02).

Production Solution: Not applicable.

37 Rough downshifts when vehicle is slowed to a stop (2036278/2)

Model(s)	Year	Vehicle Specific Equipment
A8	2013	3.0T-FSI engine / 0BK transmission

Condition:

- Rough downshifts when the vehicle is slowed to a stop.
- No DTCs are stored in the engine control module (ECM),
 J623, or in the transmission control module (TCM), J217.

Production Solution: New software in TCM addressed the condition

Pending Service Solutions

No Pending Service Solutions this week.

Back to top

Campaigns

No new campaigns this week.

Back to top

Updates

23M6 - UPDATE - ECM Software Update (FED_EMS)					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
A6, A7, A8, Q5	2014	None	None	See Campaign/Action screen in Elsa	See Campaign/Action screen in Elsa

This Update has been proactively released to prevent the following condition from occurring in the vehicle:

Some vehicles may experience a limp home mode condition due to DPF soot accumulation which could cause the Malfunction Indicator Light (MIL) to come on.

This Update is in effect until removed. Vehicle must meet all of the following criteria:

- Procedure is valid only for vehicles that show the 23M6 code in the Elsa Campaign/Action Information screen on the day of repair.
 - Vehicle must be within the Federal Emissions.
- Procedure must be performed within the allotted time

frame stated in this Technical Service Bulletin.

 Procedure must be performed on applicable vehicles in dealer inventory prior to sale.

Back to top

Suggestions

Please send comments or suggestions to: aoa.workshopinformation@audi.com

Back to top

© 2014 Audi of America, Inc. All rights reserved. Information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.