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Audi
Truth in Engineering 

Audi Elsa Newsletter

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ODIS Service License Request Reminder

Avoid unnecessary delays during ODIS Service license request and downloads by remembering to paste the device **hardware key** into **BOTH** the **hardware key AND computer designation** entry fields in eShop.

License requests with the computer designation field containing characters other than the hardware key are denied. The same applies to computer designation fields that are left empty.

Tip: Before proceeding with the request, ensure that both entry fields contain the device hardware key as illustrated below:

Example:

Products			
Order no.	Product	Hardware key / computer designation	Action
00001-USA-en	Offboard Diagnostic Information System Service	1.1	
00001AU-USA-en	Audi Brand	2.1	
		7e1848fb705baa0ba5dbb7f24154c7ee.Panar	
		7e1848fb705baa0ba5dbb7f24154c7ee.Panar	

For detailed instructions on the ODIS Service license request and download process, always refer to **Service Information – ODIS Service** document title: [ODIS Service Installation Phase 1 – Preparation & License Request Instructions \(eShop\)](#)

Please forward this information to any colleagues that are tasked with ordering ODIS Service licenses that may not otherwise receive this newsletter.

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Technical Bulletins

37 Gearbox warning light on (DTC P0605 and/or P17EC) (2028561/7)		
Model(s)	Year	Vehicle Specific Equipment
A8	2010–2013	Electronic shift module 81
Condition: <ul style="list-style-type: none">• There is no customer complaint about the gearbox.<ul style="list-style-type: none">• The gear lever display flashes.• The following message is shown: "gearbox problem, journey can be continued with restrictions". This is a generic message in the instrument cluster that a transmission fault has occurred and Limp Home Mode might be activated if the malfunction continues.• One of the following DTCs is stored in the gear shift control module, J587 (address word 81):<ul style="list-style-type: none">○ DTC P0605 (Internal control module ROM test error)○ DTC P17EC (Unlock button electrical error)		
Production Solution: Not applicable.		

39 Squealing, howling, or whistling noise from under vehicle when cold (2028902/3)		
Model(s)	Year	Vehicle Specific Equipment
A4, A5, A5 Cabriolet, Q5	2009–2014	Audi Quattro
A6, A7	2012	Audi Quattro
A8	2011–2012	Audi Quattro
Q7	2009–2012	Audi Quattro
<p>Condition: A squealing, howling, or whistling noise may be heard coming from under the vehicle. The condition is typically noticed when the vehicle is cold and is moving at speeds of 5 - 60 mph.</p> <p>Production Solution: Lubrication of intermediate bearing was increased, and further clearance of the shaft extension was achieved.</p>		

72 Seat bottom makes noise; seems to have play when vehicle is cornering (2037166/1)		
Model(s)	Year	Vehicle Specific Equipment
Q5	2013–2014	Not Applicable
<p>Condition: The front lower seat frame has play or makes noise when the vehicle is cornering.</p> <p>Production Solution: Supplier check improvement during assembly.</p>		

94 Repair Authorization - Side mirror turn signal inoperative (2037159/1)		
Model(s)	Year	Vehicle Specific Equipment
A4, A5, A5 Cabriolet	2014	Not Applicable
<p>Condition:</p> <ul style="list-style-type: none"> • There is a mirror turn signal warning displayed in the driver information system. • The turn signal inside of the mirror housing may be inoperative. • No signs of physical damage can be seen on the mirror turn signal, cap, base, or glass. <ul style="list-style-type: none"> • One of the following DTCs may be present: • DTC VAG00109 (Driver side exterior mirror turn signal lamp -L131) in the driver door control module. 1386 (address word 42). 		

- DTCVAG00110 (Passenger side exterior mirror turn signal lamp - L132) in the front passenger door control module, J387 (address word 52).

Production Solution: No changes to production have been made, as no issue has been identified.

91 MIB satellite radio reception differs from MMI3G/3G+ vehicle or no reception in Puerto Rico (2037073/2)

Model(s)	Year	Vehicle Specific Equipment
A3	2015-2016	SIRIUS Satellite Reception
<p>Condition: One of the following conditions is present:</p> <ul style="list-style-type: none"> • The customer says that the vehicle's reception for SIRIUS radio differs from the reception in his or her other Audi vehicle. • The customer says that the vehicle's reception for SIRIUS radio only shows "Linking" when the vehicle is driven in Puerto Rico. <p>Production Solution: Not applicable. Glove box inserts are being updated to clarify that service in Puerto Rico is limited based on hardware capability.</p>		

94 Headlight lens has small crack (2037164/1)

Model(s)	Year	Vehicle Specific Equipment
A3	2015-2016	Not Applicable
<p>Condition: There are small crack lines in the top area of the headlight lens (the area covered by the lower edge of the hood).</p> <p>Production Solution: Not applicable.</p>		

46 Squeal from front brakes (non-hybrid vehicles)_2.0T with PR-1LB (2037029/2)

Model(s)	Year	Vehicle Specific Equipment
Q5	2013-2014	2.0T
<p>Condition: Customer may report hearing brake noise when the vehicle comes to a stop.</p> <p>Production Solution: Improved front brake pads.</p>		

74 Front seat backrest cover damaged (2036572/2)

Model(s)	Year	Vehicle Specific Equipment
A4, A5	2009-2016	Not Applicable
A3	2009-2013	Not Applicable
A3	2015	Not Applicable

Condition: The panel on the back of the front seat is warped or dented. The headrest on the rear seatback may also be damaged.

Production Solution: Not applicable. This damage is caused by outside influence.

Pending Service Solutions

PSS 46 Brake noise (non-hybrid vehicles)_3.0T & 3.0TDI with PR-1LE (2037044/2)

Model(s)	Year	Vehicle Specific Equipment
Q5	2013-2014	3.0T

Condition:

- Customer may report that the front brakes squeal under the following conditions:
 - During the first stop in the morning when vehicle is back out of driveway.
 - When brakes are applied after driving direction is changed at slow speeds (such as during parking lot maneuvers).
- This condition may occur more frequently during cold weather conditions (without rain), and the noise will disappear as temperature increases.

Production Solution: Not applicable.

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Campaigns

No new campaigns this week.

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Updates

37H5 UPDATE – Multitronic (NVLW)					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
A4, A5 Cab, A6	2012- 2013	None	None	See Campaign/Action screen in Elsa	See Campaign/Action screen in Elsa
<p>This Update has been proactively released to prevent the following condition from occurring in the vehicle: Due to a process fault, the gearbox was filled with ATF fluid containing sulphur on Audi vehicles with multitronic manufactured within a specific period. As a result, a copper sulphide layer may form on the conductor tracks of the gearbox control unit and cause electrical faults. This Update is in effect until removed. Vehicle must meet all of the following criteria:</p> <ul style="list-style-type: none">• Procedure is valid only for vehicles that show the 37H5 code in the Elsa Campaign/Action Information screen on the day of repair.<ul style="list-style-type: none">• Vehicle must be within the New Vehicle Limited Warranty.• Procedure must be performed within the allotted time frame stated in this Technical Service Bulletin.• Procedure must be performed on applicable vehicles in dealer inventory prior to sale.					

Suggestions

Please send comments or suggestions to: aoa.workshopinformation@audi.com

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