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Audi
Truth in Engineering 

Audi Elsa Newsletter

Edition 84: May 5, 2014

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ElsaPro Tip: "Notes"

After you have entered a VIN or selected an existing Job in ElsaPro, a dialog box pops-up showing what additional information is available for that vehicle. This may include "Notes":




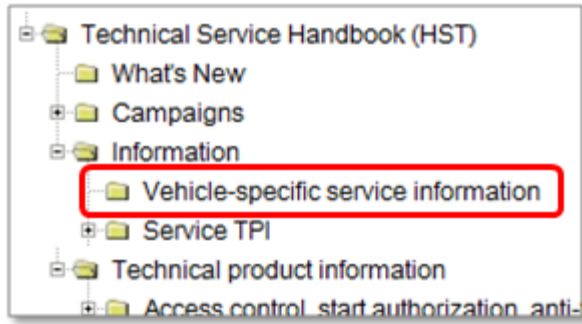
This means that there are Repair Authorizations (RA) and/or Pending Service Solutions (PSS) available for this vehicle.

The RA/PSS information can be accessed from two locations:

1. On the Systems menu, click "Notes". A pop-up will display with a list of relevant documents:



2. In the Technical Service Handbook (HST) infomedia  Technical Service Handbook (HST) under Information > Vehicle-specific service information:



Important Note:

We are currently having issues with the displayed list of documents when selecting "Notes" from the Systems menu (location 1, above).

The list may include erroneous items or broken links.

Our IT team is aware and working to resolve the issue, but we have no timeline yet. Updates will be included in future newsletters.

In the mean time we encourage everyone to **use the "Vehicle-specific service information" location (location 2, above) to access RA/PSS information.**

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Technical Bulletins

27 Vibrations felt at 1000 rpm and 3000 rpm (2036392/2)		
Model(s)	Year	Vehicle Specific Equipment
S6, S7, RS 7, A8, S8	2013–2014	4.0 TFSI
Condition:		
<ul style="list-style-type: none"> • Vibrations are felt at 1000 rpm and 3000 rpm. • The following DTCs may be stored in the subframe mount control module, J931 (address word BA): <ul style="list-style-type: none"> ○ DTC B201000 (No basic setting) 		

- DTC B200500 (Data record invalid)

Production Solution: Optimized J931 control module software.

91 MMI3G+: videos cannot be played via AMI with new "i" devices (2033780/2)

Model(s)	Year	Vehicle Specific Equipment
All	2011-2015	With MMI 3G+

Condition: Apple® devices with the new 8-pin plug will not play videos using the Audi Music Interface.

Production Solution: Not applicable.

20 MIL on, DTC(s) fault P304300 stored in the ECM fault memory (Q5 TDI only) (2036866/1)

Model(s)	Year	Vehicle Specific Equipment
Q5	2014	TDI clean diesel

Condition:

- MIL and/or glow plug light on.
- The following DTC is stored in the engine control module (ECM), J623 (address word 01):
 - DTC P304300 (Fuel pump mechanical malfunction)

Production Solution: Improved pump with reduced current draw.

90 Intermittent multiple warning lights, MMI 3G+ (2030903/3)

Model(s)	Year	Vehicle Specific Equipment
A6, A7	2012-2013	MMI 3G+
A8	2011-2012	MMI 3G+

Condition:

- Customer complains that when the vehicle is driven, various warning lights illuminate, sometimes with restricted functions in the electrical system.
- The complaint occurs with another complaint regarding the MMI 3G+ infotainment system.

- After an ignition cycle, the condition is gone and therefore, it may not be reproducible.
- Sporadic DTCs may be present for communication errors, restricted functions, or missing/incorrect messages.

Production Solution: New software version 0213 in the gateway module.

46 Squeal from front brakes (non-hybrid vehicles)_2.0T with PR-1LB (2037029/1)

Model(s)	Year	Vehicle Specific Equipment
Q5	2013-2014	2.0T

Condition: Customer may report hearing brake noise when the vehicle comes to a stop.
Production Solution: Improved front brake pads.

27 Vibrations felt at 1000 rpm and 3000 rpm (2036392/3)

Model(s)	Year	Vehicle Specific Equipment
S6, S7, RS 7, A8, S8	2013-2014	4.0 TFSI

Condition:

- Vibrations are felt at 1000 rpm and 3000 rpm.
- The following DTCs may be stored in the subframe mount control module, J931 (address word BA):
 - DTC B201000 (No basic setting)
 - DTC B200500 (Data record invalid)

Production Solution: Optimized J931 control module software.

91 MIB MMI: Text messages cannot be sent using Bluetooth (2037087/1)

Model(s)	Year	Vehicle Specific Equipment
A3	2015-2016	MIB High system

Condition:

- The option to send new text messages cannot be accessed through the Messages function in the MIB MMI telephone menu.
- Additionally, the option to send text messages using “New” is

- greyed-out in the Messages menu.
- Received text messages cannot be displayed.

Production Solution: Not applicable.

91 MIB satellite radio reception differs from MMI3G/3G+ vehicle, or no reception in Puerto Rico (2037073/1)

Model(s)	Year	Vehicle Specific Equipment
A3	2015-2016	SIRIUS Satellite Reception

Condition: One of the following conditions is present:

- The customer says that the vehicle's reception for SIRIUS radio differs from the reception in his or her other Audi vehicle.
- The customer says that the vehicle's reception for SIRIUS radio only shows "Linking" when the vehicle is driven in Puerto Rico.

Production Solution: Not applicable. Glove box inserts are being updated to clarify that service in Puerto Rico is limited based on hardware capability.

70 Noises from the upper-center dashboard area (2029280/4)

Model(s)	Year	Vehicle Specific Equipment
A6, A7	2012-2014	Not Applicable

Condition: The customer may report hearing noises from the upper dashboard area when driving on poor roads, making phone calls, or playing music.

Production Solution: Improved center defroster vent (mounting point for the speaker) and center speaker trim.

48 Power steering warning in cluster, DTC for low starting voltage (DTC 2035 or 2036) (2035178/2)

Model(s)	Year	Vehicle Specific Equipment
A4, A5, A5 Cabriolet, Q5	2013	Not Applicable

Condition: On vehicles equipped with a manual transmission, a steering warning may briefly display in the instrument cluster when the engine is restarted after improper use of the clutch pedal. For example, the warning may appear when the engine is restarted after the clutch pedal

has been released too quickly during low-RPM, low-speed parking lot maneuvers.

Production Solution: Updated software.

87 Air conditioning inoperative (2020124/12)

Model(s)	Year	Vehicle Specific Equipment
A4, Q5	2009-2013	Not Applicable
A5	2008-2013	Not Applicable
S5, RS5, S5/RS5 Cabriolet	2013	Not Applicable
A5 Cabriolet	2010-2013	Not Applicable
A6	2005-2013	Not Applicable
A7	2012-2013	Not Applicable
A8	2004-2013	Not Applicable

Condition:

- Air conditioning is inoperative.
 - The HVAC blower functions normally.
- Battery discharged; however, when charged, there is no bus silence when vehicle ignition is off.

Production Solution: An improved sensor G395 was introduced into series production and the wiring manufacturer's processes were optimized.

Pending Service Solutions

PSS 46 Brake noise (non-hybrid vehicles) 3.0T with PR-1LE (2037044/1)

Model(s)	Year	Vehicle Specific Equipment
Q5	2013-2014	3.0T

Condition:

- Customer may report that the front brakes squeal under the following conditions:
 - During the first stop in the morning when vehicle is back out of driveway.

- When brakes are applied after driving direction is changed at slow speeds (such as during parking lot maneuvers).
- This condition may occur more frequently during cold weather conditions (without rain), and the noise will disappear as temperature increases.

Production Solution: Not applicable.

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Campaigns

No new campaigns this week.

Updates

No new updates this week.

Suggestions

Please send comments or suggestions to: aoa.workshopinformation@audi.com

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