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Audi Truth in Engineering 

Audi Elsa Newsletter

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ServiceNet Enhancement: Vehicle Diagnostics Category

Feedback during recent dealer meetings included comments that navigating ServiceNet to find diagnostic device hardware and Offboard Diagnostic Information System Service (ODIS Service) information was cumbersome.

This feedback was extremely valuable to us, and we are now very pleased to announce an enhancement to address this issue: Today we launched a new ServiceNet information category that is dedicated solely to diagnostic device

hardware and ODIS Service information. It is entitled: **Vehicle Diagnostics**

To aid navigation, the Vehicle Diagnostics subsections clearly distinguish between diagnostic device **hardware & Windows®** and ODIS Service diagnostic **software** platforms. Further subsections contain the FAQs, Service Information and related resources you are already familiar with.

For details refer to the table below and forward this message to all affected personnel:

Vehicle Diagnostics Subsection Titles	Applications	Information and Resources
Diagnostic Device Hardware & Windows	<ul style="list-style-type: none"> ▶ All current and future VAS diagnostic laptop and tablet devices. ▶ VAS 5054 Transmitter Head and future VCI devices. ▶ VAS 6356 Test Instruments Box. 	<p>Service Information & FAQ topics on:</p> <ul style="list-style-type: none"> ▶ New device unpacking and initial setup, ▶ Device-specific hardware and Windows in-use performance and function issues. <p>Examples: Windows®, Bluetooth® & EDIC software configuration and performance, USB drivers, network configuration etc.</p> <p>Related software and patch files for download as applicable.</p>
Offboard Diagnostic Information System Service (ODIS Service)	ODIS Service diagnostic software.	<p>Service Information & FAQ topics on:</p> <ul style="list-style-type: none"> ▶ ODIS Service diagnostic software licensing (eShop), installation, configuration, updates and in-use performance issues. ▶ ODIS Service certificate requests (eCRMS) and installation. Related software

and patch files for download as applicable.

Technical Bulletins

46 Electronic parking brake warning light on (2039187/1)

Model(s)	Year	Vehicle Specific Equipment
A6, A7, A8	2014-2015	Not Applicable

Condition:

- The electromechanical parking brake warning is illuminated in the instrument cluster.
 - One or more of the following DTCs is stored in the electromechanical parking brake control module, J540 (address word 53):
 - DTC C100E01 (Right parking brake motor voltage supply electrical error)
 - DTC C100E12 (Right parking brake motor voltage supply short circuit to B+)
 - DTC C100D01 (Left parking brake motor voltage supply electrical error)
 - DTC C100D12 (Left parking brake motor voltage supply short circuit to B+)
 - These DTCs are often sporadic and the complaint cannot be reproduced in the workshop.

Production Solution: Not applicable.

96 Warning message in DIS: "Key not In vehicle" or "Remote key not recognized" (2039108/2)		
Model(s)	Year	Vehicle Specific Equipment
Q3	2015	Not Applicable
<p style="text-align: center;">Condition:</p> <ul style="list-style-type: none"> • When the key is in the center console storage area under the climate control module, one of the following messages appears in the cluster driver information display: <ul style="list-style-type: none"> ○ "Key not in vehicle" ○ "Remote key not recognized" • No DTCs are logged in the vehicle electrical system control module, J519 (address word 09). <p style="text-align: center;">Production Solution: The location of Aerial 1 for Access and Start Authorization (R138) was changed in series production.</p>		

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Pending Service Solutions

No new Pending Service Solutions this week.

Campaigns

REVISION: 17E9 - Owner's Manual Engine Compartment Overview					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Audi A4/S4 Sedan, allroad, and A5/S5 Coupe	2013	All	All	See Campaign/Action screen in Elsa	See Campaign/Action screen in Elsa
<p><u>Revision Summary</u> Part quantity updated on SAGA sheet.</p> <p>The Owner's Manual in certain 2013 model year Audi vehicles was printed with incorrect numerical callouts in the engine compartment overview artwork. This could cause confusion for anyone who relies on this</p>					

information in order to identify key components within the engine compartment.

Updates

37J1 – TCM Update (NVLW)					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
A6, A7	2012–2014	None	None	See Campaign/Action screen in Elsa	See Campaign/Action screen in Elsa
<p>This Update has been proactively released to prevent the following condition from occurring in the vehicle:</p> <p>On Audi A6 and A7 vehicle with 8 speed automatic transmissions manufactured within a specific period, problem which affects the shifting comfort may occur in isolated cases.</p> <p>This Update is in effect until removed. Vehicle must meet all of the following criteria:</p> <ul style="list-style-type: none">• Procedure is valid only for vehicles that show the 37J1 code in the Elsa Campaign/Action Information screen on the day of repair.<ul style="list-style-type: none">• Vehicle must be within the New Vehicle Limited Warranty.• Procedure must be performed within the allotted time frame stated in this Technical Service Bulletin.• Procedure must be performed on applicable vehicles in dealer inventory prior to sale.					

Suggestions

Please send comments or suggestions to: aoa.workshopinformation@audi.com

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