


A PDF of this newsletter and previous ones can be found by logging in to ServiceNet and clicking on the [Elsa Newsletter](#) section in the Technician References menu.

Audi  
Truth in Engineering 

# Audi Elsa Newsletter

Edition 115: December 8, 2014

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## ServiceNet Enhancement: Vehicle Diagnostics Category

Feedback during recent dealer meetings included comments that navigating ServiceNet to find diagnostic device hardware and Offboard Diagnostic Information System Service (ODIS Service) information was cumbersome.

This feedback was extremely valuable to us, and we are now very pleased to announce an enhancement to address this issue: Today we launched a new ServiceNet information category that is dedicated solely to diagnostic device hardware and ODIS Service information. It is entitled: **Vehicle Diagnostics**

To aid navigation, the Vehicle Diagnostics subsections clearly distinguish between diagnostic device **hardware & Windows®** and ODIS Service diagnostic **software** platforms. Further subsections contain the FAQs, Service Information and related resources you are already familiar with.

For details refer to the table below and forward this message to all affected personnel:

Vehicle Diagnostics Subsection Titles	Applications	Information and Resources
<b>Diagnostic Device Hardware &amp; Windows</b>	<ul style="list-style-type: none"><li>▶ All current and future VAS diagnostic laptop and tablet devices.</li><li>▶ VAS 5054 Transmitter Head and future VCI devices.</li><li>▶ VAS 6356 Test Instruments Box.</li></ul>	<p>Service Information &amp; FAQ topics on:</p> <ul style="list-style-type: none"><li>▶ New device unpacking and initial setup,</li><li>▶ Device-specific hardware and Windows in-use performance and function issues.</li></ul> <p>Examples: Windows®, Bluetooth® &amp; EDIC software configuration and performance, USB drivers, network configuration etc.</p> <p>Related software and patch</p>

		files for download as applicable.
<b>Offboard Diagnostic Information System Service (ODIS Service)</b>	ODIS Service diagnostic software.	<p>Service Information &amp; FAQ topics on:</p> <ul style="list-style-type: none"> <li>▶ ODIS Service diagnostic software licensing (eShop), installation, configuration, updates and in-use performance issues.</li> <li>▶ ODIS Service certificate requests (eCRMS) and installation. Related software and patch files for download as applicable.</li> </ul>

## ElsaPro Update Reminder

Effective today, December 8, ElsaPro has been updated with the following:

- Updated information in the Elsa Pop-Up Box
- Reference Media Toolbar – New Icon
- High Voltage Vehicle Warning Message
- Technical Product Information Folder Content
- Internet Explorer 9 and 11 Compatibility

A detailed description of these updates is found on ServiceNet under Technician References>ElsaPro Job Aids>ElsaPro Updates - December 2014.

## Offboard Diagnostic Information System Service (ODIS Service) – Installation Version 2.2.2 Reminder

Please be reminded that **ODIS Service Installation Version 2.2.2 DVDs** consolidate all application and brand updates released online up to the DVD pressing date.

**Only** if ODIS Service needs to be **reinstalled on existing devices to resolve**

**malfunctioning software** (or otherwise installed on a brand new diagnostic device) should you obtain and use the Installation Version 2.2.2 DVDs.

To avoid confusion under the above scenarios and shorten the total installation and update time, **please locate and discard all previous Installation Version 2.1.0 DVDs on hand in your dealership.**

**Please also remember that V2.2.2 is NOT an update version! DO NOT order and use the V2.2.2 DVDs on existing devices that already have the latest online updates installed and are functioning normally.**

DVD Order details:

[www.audi.techliterature.com](http://www.audi.techliterature.com) - order number: **1050020221**

## Technical Bulletins

57 Rattle noise inside the door (2038961/1)		
Model(s)	Year	Vehicle Specific Equipment
Q7	2015	Not Applicable
<b>Condition:</b> A rattle noise is heard from either front door when the car is being driven or when the door is being closed. <b>Production Solution:</b> A change in the retaining method for the lower pad has been implemented in production.		

01 Engine warning light on after engine replacement EA888 2.0 TFSI (2033223/3)		
Model(s)	Year	Vehicle Specific Equipment
A3, TT	2008-2013	EA888 2.0 TFSI
A4, A5, A5 cab, allroad, Q5, A6	2009-2013	EA888 2.0 TFSI
<b>Condition:</b> <ul style="list-style-type: none"><li>The engine warning light is on after engine replacement.</li></ul>		

- The engine is not running roughly. However, the engine control module, J623 (address word 01), is storing one or more of the following engine misfire fault codes: DTC P0300, P0301, P0302, P0303, or P0304.
- The fault codes occur at light load, between 8% and 14% accelerator pedal position.

**Production Solution:** Not applicable.

**96 Lane changing assist false warnings (2039096/1)**

Model(s)	Year	Vehicle Specific Equipment
A5 Cabriolet	2014-2015	Not Applicable
<b>Condition:</b>		
<ul style="list-style-type: none"> <li>• Customer may report that Audi side assist is providing false warnings (no vehicle is present in the blind spot). <ul style="list-style-type: none"> <li>• No faults related to Audi side assist are stored.</li> </ul> </li> <li>• This TSB does not refer to warning messages on the instrument cluster, only false displays of the warning lights in the door mirrors.</li> </ul>		
<b>Production Solution:</b> Optimized software parameterization.		

**21 MIL on (DTC P029900 - wastegate linkage disconnected) (2039006/2)**

Model(s)	Year	Vehicle Specific Equipment
A4, A5, A5 Cabriolet, A6, Q5, TT	2013-2014	2.0 TFSI
<b>Condition:</b>		
<ul style="list-style-type: none"> <li>• MIL on. <ul style="list-style-type: none"> <li>• Customer may report a reduction in power.</li> </ul> </li> <li>• DTC P029900 (Turbo/Super Charger Underboost) is stored in the engine control module (ECM), J623 (address word 01).</li> </ul>		
<b>Production Solution:</b> Clip from improved material with higher tension.		

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## Pending Service Solutions

No new Pending Service Solutions this week.

## Campaigns

No new campaigns this week.

## Updates

REVISION: 57F5 - Door Pad (NVLW)					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Q7	2015	None	None	See Campaign/Action screen in Elsa	See Campaign/Action screen in Elsa
<p>This Update has been proactively released to prevent the following condition from occurring in the vehicle: The customer may hear a rattle noise in either front door during driving or when closing the door. This Update is in effect until removed. Vehicle must meet all of the following criteria:</p> <ul style="list-style-type: none"><li>• Procedure is valid only for vehicles that show the 57F5 code in the Elsa Campaign/Action Information screen on the day of repair.<ul style="list-style-type: none"><li>• Vehicle must be within the New Vehicle Limited Warranty.</li><li>• Procedure must be performed within the allotted time frame stated in this Technical Service Bulletin.</li><li>• Procedure must be performed on applicable vehicles in dealer inventory prior to sale.</li></ul></li></ul>					

## Suggestions

Please send comments or suggestions to: [aoa.workshopinformation@audi.com](mailto:aoa.workshopinformation@audi.com)

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