A PDF of this newsletter and previous ones can be found by logging in to ServiceNet and clicking on the <u>Elsa Newsletter</u> section in the Technician References menu.



Audi Elsa Newsletter

Edition 114: December 1, 2014

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ElsaPro Updates

Effective December 8, several updates will be made to ElsaPro. The updates include:

- Updated information in the Elsa Pop-Up Box
- Reference Media Toolbar New Icon
- High Voltage Vehicle Warning Message
- Technical Product Information Folder Content
- Internet Explorer 9 and 11 Compatibility

A detailed description of these updates is found on ServiceNet under Technician References>ElsaPro Job Aids>ElsaPro Updates - December 2014.

ElsaPro Access Reminder

To grant a user ElsaPro access, select the "ElsaPro – Dealer Access" selection from the UDE Administration Screen.

The "ElsaPro – Service Personnel" role in the UDE Administration Screen does not grant access to ElsaPro. It only enables a user's name to populate in the Service Personnel list in ElsaPro.

Offboard Diagnostic Information System Service (ODIS Service) – Installation Version 2.2.2 DVDs

The 2-DVD set is available for ordering.

This new installation version consolidates all application and brand updates released online up to the DVD pressing date.

Consolidation of the recent data results in fast initial **installations** on **brand new diagnostic devices**, and fast **reinstallations on existing devices** to resolve malfunctioning software. This precludes the need to further download a large volume of online updates via your dealership network after installation and enables the devices to be put into service sooner.

V2.2.2 - Important Notes:

- Installation/reinstallation is performed from 2 DVDs.
- While the contents installed with V2.2.2 are very recent, online updates released after the version DVDs were pressed must still be downloaded and installed (a much smaller volume).
- Brand new VAS 6150C diagnostic laptop and VAS 6160A diagnostic tablet shipments from today's date are scheduled to include the V2.2.2 DVDs.
- V2.2.2 is NOT an update version! Please DO NOT order and use the V2.2.2

 DVDs on existing devices that already have the latest online updates installed and are functioning normally.

As a result of the above, **V2.2.2 DVDs** are not automatically shipped to every dealer. Order these DVDs **ONLY** if you wish to reinstall the software on an existing device to resolve malfunctioning software.

The 2-DVD set is scheduled to be available for ordering mid-week from:

www.audi.techliterature.com - order number: 010.5002.02.21

Technical Bulletins

21 MIL on (DTC P02900 - wastegate linkage disconnected) (2039006/1)			
Model(s)	Year	Vehicle Specific Equipment	
A4, A5, A5 Cabriolet, A6, Q5, TT	2013-2014	2.0 TFSI	
A 11-1			

Condition:

- MIL on.
- Customer may report a reduction in power.
- DTC P029900 (Turbo/Super Charger Underboost) is stored in the engine control module (ECM), J623 (address word 01).

Production Solution: Clip from improved material with higher tension.

70 Noises in instrument panel (2039016/1)		
Model(s)	Year	Vehicle Specific Equipment
R8	2008–2016	Not Applicable

Condition: The customer hears creaking noises from the instrument panel, particularly over rough roads. **Production Solution:** Not applicable.

01 MIL on (DTC P054A and/or P054C) (2024219/2)		
Model(s)	Year	Vehicle Specific Equipment
Q5	2010	3.2 FSI

Condition:

- MIL on.
- One or both of the following DTCs is stored in the engine control module (ECM), J623 (address word 01):
 - DTC P054A (Cold start "B" camshaft position timing overadvanced)
 - DTC P054C (Cold start "B" camshaft position timing overadvanced)

Production Solution: New software in the ECM addressed the condition.

19 Dried coolant or small leak around coolant pump (2039018/1)		
Model(s)	Year	Vehicle Specific Equipment
All	2010-2014	V6 engine

Condition:

- A small amount of dry or crusted coolant is seen on the coolant pump housing.
 - The coolant level warning is not on.

Production Solution: Not applicable.

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46 MY15 Pulsation while braking at speeds above 50mph - Repair
Authorization(2039005/1)

Model(s)	Year	Vehicle Specific Equipment
RS5, RS5 Cabriolet	2015	4.2L
R8	2015	All
A8	2015	3.0T, 4.0T, & TDI (w/o W12 & S8)
A6, A7	2015	3.0T

Condition: Pulsation from the front brakes while braking at speeds above 50 mph.

Production Solution: No changes to production have been made, as no

issue has been identified.

70 Noises from doors (2039023/1)			
Model(s)	Year	Vehicle Specific Equipment	
Q5	2013-2015	Not Applicable	

Condition: Various squeaks and rattles are heard in the front or rear doors when the vehicle is driven over rough roads.

Production Solution: The addition of anti-friction materials between the points of contact of the door trim panel and door structure has been implemented in production.

91 MIB High: Static noise heard when music is streamed using Bluetooth (A2DP) (2039054/1)

Model(s)	Year	Vehicle Specific Equipment
A3	2015-2017	MIB High

Condition: Background static noises (crackling) are heard when music is streamed to the MMI using Bluetooth audio player (A2DP). **Production Solution:** Not applicable.

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Pending Service Solutions

No new Pending Service Solutions this week.

Campaigns

No new campaigns this week.

Updates

No new updates this week.

Suggestions

Please send comments or suggestions to: aoa.workshopinformation@audi.com

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