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VW Elsa Newsletter



Edition 98: August 11, 2014

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ODIS Service Update

Offboard Diagnostic System Service (ODIS Service) – Update Error Prevention and Windows® XP Reminder

From **ODIS Service application update V2.2.0** – feature number 6.0.5 onwards, we recommend that ODIS Service be set to automatically start with administrator rights, and that any Anti-Virus software be disabled prior to initiating updates.

Before initiating the V2.2.0 – 6.0.5 online update download and installation, please reconfigure ODIS Service as specified in **Service Information – ODIS Service document number >> VOS-14-21 (VW)<<** posted on ServiceNet.

Failure to start and install ODIS Service updates as the administrator may lead to error messages and/or malfunctions that can only be rectified by uninstalling and reinstalling ODIS Service!

Also be reminded that ODIS Service application versions from V2.2.0 onward are not supported on VAS diagnostic devices with Windows XP.

Please share the above with all affected colleagues.

Technical Bulletins

00 14 09 - 2028059 Prepaid PDI Time Units (U.S. Only)					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
All	2014–2015	All	All	All	All

Listed in the table below are the time units used in the calculation of the Prepaid PDI (PPDI) payment through model year 2015.

TIME UNITS USED IN THE CALCULATION OF THE PPDI PAYMENT		
MODEL	2014*	2015
Beetle (including Convertible models)	100	100
Jetta/Jetta SportWagen (including Hybrid)	100	100
Golf/GTI/Golf R	125	100
Passat	100	100
CC	125	125
Touareg (including Hybrid)	170	170
Eos	125	125
Tiguan	125	125
Routan	105	N/A

Effective with vehicles wholesaled beginning July 1, 2013

Production Solution: Not applicable.

**01 14 18 - 2036376 Update Programming - Cylinder Contribution Faults
P0263, P0266, P0269, P0272, P0275 and/or P0278 Stored in ECM Fault
Memory.**

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Touareg	2009–2010	3.0L TDI(CATA)	All	All	All

One or more of the following fault codes may be stored in the ECM Fault Memory:

DTC	Description
P0263	Cylinder 1 Contribution/Balance
P0266	Cylinder 2 Contribution/Balance
P0269	Cylinder 3 Contribution/Balance
P0272	Cylinder 4 Contribution/Balance
P0275	Cylinder 5 Contribution/Balance
P0278	Cylinder 6 Contribution/Balance

Note: DO NOT diagnose or replace components due to Cylinder Contribution/Balance faults **before** performing the update function as explained in this bulletin.

Production Solution: Improved ECM software to address MIL ON concern.

**30 14 03 - 2028714 Supersedes T. B. V301401 dated February 6, 2014 to
update warranty table service number.**

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
(A5) Jetta Wagon, (A5) Golf	2009	All	DSG (02E)	All	All
(A5) Jetta Sedan	2009–2010	All	DSG (02E)	All	All
(A6) Jetta SportWagen, Golf Wagon	2010–2012	All	DSG (02E)	All	All
CC, Eos	2009–2012	All	DSG (02E)	All	All
Passat	2012	All	DSG (02E)	All	All

DTC P2711 Implausible Transmission Shift Sequence Stored in the Transmission Control Module.

Tip: This Technical Bulletin is for fault code P2711 ONLY, if any other faults appear with this code, perform normal GFF processes and diagnoses.

DTC as described may cause shifting concerns and/or a lack of mobility upon initial startup. For example, the selector is moved to Drive or Reverse and the transmission does not engage the selected gear.

Production Solution: Updated clutch installed as of March 12, 2010.

87 14 07 - 2037280 Water /Snow in Blower Housing

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Passat	2015	All	All	A3_FC000001	A3_FC004944
Passat	2012–2014	All	All	All	All

Blower Motor Noisy, Water/ Snow Ingress in the Blower Housing

Production Solution:

New passenger side wheel liner in production CW20/2014.

New blower air intake cover and water deflector in production CW28/2014.

87 14 08 - 2037933 HVAC System Intermittently Blows Cold Regardless of Setting

Note: This bulletin applies to vehicles equipped with a Manual Temperature Control System (sales code HAA) or a 3 Zone Manual Temperature Control System (sales code HAG) built on or before May 23, 2014.

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Routan	2011–2014	All	All	All	All

Customers may experience the following condition:

- HVAC system intermittently blows cold regardless of blend door/temperature setting.

Updating the HVAC software will correct this condition.

Tip:

wiTECH™ UPDATE PROGRAMMING FILES FOR THIS BULLETIN MUST BE RETRIEVED FROM THE INTERNET.

wiTECH™ SOFTWARE LEVEL MUST BE AT RELEASE 13.04.7 OR HIGHER FOR THIS BULLETIN.

StarMOBILE™ SOFTWARE LEVEL MUST BE AT RELEASE 10.01 OR HIGHER FOR THIS BULLETIN

Production Solution: Improved Manual Temperature Control Module (MTC) software has been introduced in production as of May 23, 2014.

93 14 01 - 2035217 Supersedes Technical Bulletin V931302 dated September 19, 2013 to include e-Golf and model year 2015 Hybrids.

High-voltage repairs on Hybrid and Electric vehicles

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
All Hybrid, e-Golf	2011–2015	3.0L (CGFA) 1.4L (CNLA) e-Golf (EAGA)	All	All	All

Before attempting any repairs that involve high-voltage components in Hybrid and Electric vehicles, a VTA ticket must be opened with VW Technicians Helpline.

Production Solution: Not applicable.

Pending Service Solutions

No new Pending Service Solutions this week.

Tech Tips

No new tech tips this week.

Campaigns

No new campaigns this week.

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Updates

97AS Driver Seat Harness (NVLW)

NOTE:

- Perform this **UPDATE** on all applicable vehicles within **NEW VEHICLE LIMITED WARRANTY**.
- It is **MANDATORY** to perform **UPDATES** on all applicable vehicles in dealer inventory **PRIOR TO RETAIL SALE**.
- Inform customers that this **UPDATE** will be available free of charge as long as their vehicle is within the Warranty parameters outlined in this **UPDATE**.

NOTE: Required DMS Wording//Text: (line item, customer concern description on repair order): UPDATE 97AS Driver Seat Harness (NVLW)

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Golf, GTI	2015	All	All	See Campaign/Action screen in Elsa	See Campaign/Action screen in Elsa

This update has been proactively released to prevent damage to the wiring harness for the driver seat. This UPDATE is in effect until removed. Vehicle must meet all of the following criteria:

- Procedure is valid only for vehicles that show the 97AS code in Elsa, Campaign/Action Information screen on the day of repair.
- If the vehicle is sold it must be within the **NEW VEHICLE LIMITED WARRANTY**.
- Procedure must be performed within the allotted time frame stated in this **UPDATE**.
- Procedure must be performed on applicable vehicles in dealer inventory prior to sale.

Suggestions

Please send comments or suggestions to: ywoa.workshopinformation@vw.com

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