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GROUP: Vehicle Performance

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THIS BULLETIN SUPERSEDES SERVICE BULLETIN 18-008-14, DATED FEBRUARY 15, 2014, WHICH SHOULD BE REMOVED FROM YOUR FILES. ALL REVISIONS ARE HIGHLIGHTED WITH **ASTERISKS.**

HELP USING THE wiTECH DIAGNOSTIC APPLICATION FOR FLASHING AN ECU IS AVAILABLE BY SELECTING “HELP” THEN “HELP CONTENTS” AT THE TOP OF THE wiTECH DIAGNOSTIC APPLICATION WINDOW.

THE wiTECH SOFTWARE LEVEL MUST BE AT RELEASE 14.03 OR HIGHER TO PERFORM THIS PROCEDURE.

SUBJECT:

Flash: MIL Illumination P0300- Multiple Cylinder Misfire and/or P0573- Brake Switch 1 Stuck Off

OVERVIEW:

This bulletin involves selectively erasing and reprogramming the Powertrain Control Module (PCM) with new software.

MODELS:

| | | |
|------|------|----------------|
| 2014 | (WK) | Grand Cherokee |
| 2014 | (WD) | Durango |

NOTE: **This bulletin applies to vehicles equipped with a 3.0L engine (sales code EHD) built on or before January 21, 2014 (MDH 0121XX), a 3.6L engine (sales code ERB) or a 5.7L engine (sales code EZH) built on or before March 10, 2014 (MDH 0310XX).**

SYMPTOM/CONDITION:

A small number of customers may experience a Malfunction Indicator Lamp (MIL) illumination. Upon further investigation the Technician may find that the following Diagnostic Trouble Codes have been set:

- P0300 - Multiple Cylinder Misfire (**only applies to 5.7L engines**)
- P0573 - Brake Switch 1 Stuck Off

****The following powertrain system improvements/enhancements are also included in this software release:****

- ****Corrected a generic scan tool display issue regarding Mode 6 data accuracy.****

- ****Improved transmission Quick Learn routine performance (only applies to 5.7L engines)****

DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in TechCONNECT, verify all engine systems are functioning as designed. If DTC's other than the ones listed above are present record them on the repair order and repair as necessary before proceeding further with this bulletin.

If the customer describes the symptom/condition or if the technician finds the DTC's, perform the Repair Procedure.

REPAIR PROCEDURE:

NOTE: Install a battery charger to ensure battery voltage does not drop below 13.2 volts. Do not allow the charging voltage to climb above 13.5 volts during the flash process.

NOTE: If this flash process is interrupted/aborted, the flash should be restarted.

1. Reprogram the PCM with the latest software. Help using the wiTECH Diagnostic Application for flashing control modules is available through the wiTECH Diagnostic Application. For instructions select the "HELP" tab on upper portion of the wiTECH window, then "HELP CONTENTS". This will open the Welcome to wiTECH Help screen where help topics can be selected.
2. **After PCM reprogramming, the following must be performed:** clear any DTC's that may have been set in other modules due to reprogramming. The wiTECH application will automatically present all DTCs after the flash and allow the tech to clear them.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

| Labor Operation No: | Description | Skill Category | Amount |
|---------------------|---|------------------------|----------|
| 18-19-06-Y8 | Module, Powertrain Control (PCM) - Reprogram (1 - Semi-Skilled) | 8 - Engine Performance | 0.2 Hrs. |

NOTE: The expected completion time for the flash download portion of this procedure is approximately 15 minutes. Actual flash download times may be affected by vehicle connection and network capabilities.

FAILURE CODE:

| | |
|----|--------------|
| FM | Flash Module |
|----|--------------|