



NUMBER: 08-046-14

GROUP: Electrical

DATE: May 13, 2014

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SUBJECT:

Customer Request Rear Window Vent Switch Disconnected

OVERVIEW:

This Bulletin involves disconnecting the switch for the rear power vent window, if requested by the customer.

MODELS:

2010-2014 (RT) Town and Country/Grand Caravan
(Left Hand Drive only)

NOTE: This bulletin applies to vehicles built on or after August 25, 2010 (MDH 082500XX) on or before October 31, 2013 (MDH 103122XX) equipped with Power Quarter Vented Window (sales code JKG) and left hand drive.

SYMPTOM/CONDITION:

A customer may inquire about Safety Recall P25 and request to have their Power Quarter Vented Window Switch disconnected or a customer may have noticed a burning odor or have seen smoke coming from the power vented window switch on the drivers door. Once the proper amount of parts are available, all of the customer will be notified. In the meantime, the switch can be disconnected, to satisfy the customer.

DIAGNOSIS:

If the customer describes the symptom/condition, perform the Repair Procedure.

REPAIR PROCEDURE:

NOTE: Make sure the Vented Window is closed before disconnecting the switch.

1. Remove the switch from the drivers door arm rest, using a proper trim stick.



Fig. 1 Removing Window Vent Switch

Use the proper trim tool to remove the switch.

2. Disconnect the connector from the switch.



Fig. 2 Unplug Connector from Vent Switch

Green connector

3. Push the connector through the open cavity in the door. Position it so it will not interfere with the switch when reinstalled.
4. Reinstalled the disconnected switch.
5. Return the vehicle to the customer and advise them they will be notified when the switch is available.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
08-80-98-90	Switch, Rear Power Vent Window, Disconnected (1 - Semi-Skilled).	6 - Electrical and Body Systems	0.2 Hrs.

FAILURE CODE:

ZZ	Service Action
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