

Reference	SSM72038
Models	F-TYPE / X152
Title	X152 Partial Delamination of Door/Rear Window finisher
Category	Body
Last modified	10-Nov-2014 00:00:00
Symptom	108000 Ext. Trim/Accessories
Attachments	X152 Delamination of Door Trim SSM Attachment.pptx
Content	<u>Issue:</u> Customers have reported that chrome / black door finishers on the rear window/rear fender becoming slightly adrift due to partial delamination. (Please view attachment) <u>Cause:</u> Still under investigation by JLR engineering. <u>Action:</u> If slight lifting is identified, the following repair steps should be taken into account. Bodies upto VIN K18970 could be subjected to up to 2.0mm of shim in between the rear fender and the finisher mount. 2.0mm shim could be adding too much shear force into the adhesive tape, possible cause of partial delamination. Please note: 1. When removing finisher take note of the shims fitted to the vehicle. If greater than 1mm please discard excess and retain and refit 1mm shim. 2. If 1mm shim or smaller is fitted re-use and please submit an EPQR <u>Ratings:</u> Technicians - Please score the SSM and provide feedback if you scored it 1 - 3 stars. 1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern. 3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern. 5 = Excellent – All required information provided to resolve the customer concern.