

Reference	SSM71678
Models	XF / X250 XK / X150
Title	Steering Column rake & reach inoperative
Category	Chassis
Last modified	21-Feb-2014 00:00:00
Symptom	303000 Steering/Handling
Content	<p><u>Issue:</u> A Customer may report their steering column does not move when trying to adjust in a up/down or in/out movement.</p> <p><u>Cause:</u> When the instrument panel cluster software is updated, the steering column calibration will revert to it's default values. This will result in no steering column movement.</p> <p><u>Action:</u> After performing an instrument panel cluster software update, please check that the steering column does adjust up/down and in/out. If no movement, recalibrate steering column and confirm column adjustment.</p>