

Reference	SSM71538
Models	XK / X150 XJ / X351 XF / X250
Title	Updated - Door lock cylinder cover, fitment at PDI / replacement
Category	Body
Last modified	15-Oct-2014 00:00:00
Symptom	112000 Latches/Locks & Security
Attachments	111Bezel SSM Images (1).pdf 11IMG_1198.MOV 1Bezel inspection.pdf Incorrect Fit.MOV

Content**Issue:**

Customer may report door lock cylinder cover missing.

Cause:

Cylinder cover may be damaged or have been incorrectly fitted at PDI or after emergency vehicle entry.

Action:

1) Inspect the Bezel before installation. Ensure that the areas highlighted on the attached Bezel inspection document are free from burring or damage and are 'square' by comparing with the example as shown. If the clips show any form of damage, please submit an ePQR with a photograph showing the area of concern and await Jaguars response before replacing with new.

If the securing clips are in good condition, please install as per the instruction explained below.

2) The sequence of installing is shown on the attached doc.

- Please make sure that the door lock cylinder cover is pushed firmly into place so that an audible 'click' can be heard, following the sequence to install all 3 clips in the correct order 1-2-3
- Press firmly until second audible 'click' is heard when applying pressure with the palm of your hand to the centre of the bezel, the cover will now be securely attached to the vehicle as shown in the video attachment.

NOTE: We are currently in the process of updating owner and PDI literature regarding this new revised procedure as current documentation may be incorrect.