



Notification of Safety Recall J040: Restraints Control Module Calibration Software

SERVICE BULLETIN

04-JUN-14

No.: 7-082USA

Section: RECALL

Market: USA

Jaguar Land Rover North America, LLC has informed the National Highway Traffic Safety Administration (NHTSA) of its intent to perform a voluntary Safety Recall on certain 2013-2014 model year Jaguar XJ vehicles imported into the United States market. Information relating to the proposed Safety Recall will be posted on the NHTSA website.

United States Federal regulations require that retailers must be advised of this Recall notification within three working days after government notification.

United States Federal law requires retailers to complete any outstanding safety Recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a retailer could result in a civil penalty of up to \$7,000.00 per vehicle.

This Service Bulletin serves as notification to all Jaguar retailers in the United States and Puerto Rico that any affected new vehicles may not be sold and delivered for customer use until the Recall repair is completed.

AFFECTED VEHICLES

A total of 70 2013 model year Jaguar XJ vehicles in the USA are affected. The VIN range of affected vehicles is V38134-V39216.

DESCRIPTION OF DEFECT

A concern has been identified where during the pre-production build phase of 2013MY Jaguar XJ All-Wheel Drive model. The Restraints Control Module (RCM) was downloaded with a generic software calibration. This generic software calibration does not comply with the requirements of FMVSS 208 for this vehicle type.

EFFECT ON VEHICLE OPERATION

In the event of a vehicle being involved in a crash, the performance of the Supplementary Restraints System (SRS) may not be to specification and there will be an increased risk of injury to the vehicle occupants.

SERVICE PROGRAM / REWORK ACTION

Retailers will be instructed to ensure the vehicle's RCM is downloaded with the correct specification of software. There will be no charge to owners for this repair.

OWNER NOTIFICATION

Mailing of owner notification letters will occur on or before July 29, 2014.

ACTION TO BE TAKEN

Retailers are required to check DDW to ensure a vehicle is affected by Program Code 'J040' and **HOLD** all affected new vehicles in your control and withhold them from onward distribution pending completion of the rework action. Sold vehicles will be subject to the standard Recall notification and Recall bulletin process detailing the action required for vehicles in the hands of owners.

Retailers are advised that the use of vehicles within the affected model year / VIN range as Sales Demonstrator or Service Loaner vehicles may be considered a violation of Federal legislation. Jaguar Land Rover North America, LLC recommends against using affected vehicles for demonstrator or loaner purposes. Please consult your own legal counsel if you have questions in this regard.

A further communication will be sent once the necessary action required for vehicles in retailer inventory and those vehicles already in the hands of customers is available.

Thank you for your cooperation in this matter. Jaguar Land Rover apologizes for any inconvenience this may cause.