

# UPDATE PRIOR TO SALE UPS5314: DRIVESHAFT FIXINGS - UPDATE

SERVICE BULLETIN

02-OCT-14 No.: 6-244NAS

(issue 2)

SECTION: GENERAL

INFORMATION

MARKET: CAN / USA

ISSUE 2 CHANGES ARE HIGHLIGHTED IN GRAY

#### **DESCRIPTION**

A potential issue has been identified on a number of 2014 model year XJ (X351) vehicles, fitted with the 3.0L V6 supercharged engine only, where the driveshaft fixings may not have been tightened to the correct torque value.

#### **AFFECTED VEHICLES**

The VIN range of affected vehicles is V71369-V71498.

See attached list of affected VINs.

#### **WORKSHOP PROCEDURES**

Retailers are required to check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action. Retailers are required to **HOLD** only affected vehicles in the above VIN range that are in their control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action. Affected vehicles already in the hands of customers should be updated at the next available opportunity. Refer to Technical Bulletin UPS5314-3bNAS: *Driveshaft Fixings*, for detailed repair instructions.

#### **PARTS**

\* when ordering parts, order the expected percentage demand of parts identified only

DESCRIPTION	PART No. / SUNDRY CODE	QTY. / VALUE*	EXPECTED % OF VEHICLES REQUIRING PART*
Bolt	C2D2087	12	100

#### **TOOLS**

Refer to Workshop Manual / Service Instruction for any required tools

#### **WARRANTY**

 $\triangle$  NOTE: Check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code 'K245' together with the relevant Option Code from the table. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **16 March 2015** closure date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART No. / SUNDRY CODE	QTY. / VALUE
K245	В	Driveshaft fixings - Renew	47.91.17	1.90	C2D2087	12
K245	С	Driveshaft fixings - Renew Drive in/drive out	47.91.17 10.10.10	1.90 0.10	C2D2087 -	12

Normal Warranty policies and procedures apply

# UPDATE PRIOR TO SALE UPS5314: AFFECTED VIN LIST

## CANADA

RETAILER NO. / NAME	VIN	
4503 Jaguar Laval	V71369	
4498 Jaguar Thornhill	V71449	

## USA

2103 Jaguar Bethesda	V71382
5563 Jaguar Southwest Houston	V71418
5387 Jaguar Orlando	V71422
5741 Royal Jaguar Tucson	V71498