

Update Prior to Sale UPS5914: Undertray Rework To Remove Steering Gear Gaiter Foul

SERVICE BULLETIN

25-SEP-14

No.: 6-242NAS

Section: GENERAL
INFORMATION

Market: CAN / USA

THIS BULLETIN UPDATES 6-238NAS

DESCRIPTION

An issue has been identified on a limited number of 2015 model year XJ (X351) where a noise and vibration from the front of the vehicle when turning the steering wheel at low speed.

AFFECTED VEHICLES

The VIN range of affected vehicles is V75431-V76851.

See the attached list of specific affected VINs.

WORKSHOP PROCEDURES

Retailers are required to check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action. Retailers are required to **HOLD** only affected vehicles in the above VIN range that are in their control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

Refer to Technical Bulletin UPS5914-5bNAS: *Undertray Rework To Remove Steering Gear Gaiter Foul*, for detailed repair instructions.

PARTS

* when ordering parts, order the expected percentage demand of parts identified only

DESCRIPTION	PART No. / SUNDRY CODE	QTY. / VALUE*	EXPECTED % OF VEHICLES REQUIRING PART*
Rivet	XR813185	2	100

TOOLS

Refer to Workshop Manual / Service Instruction for any required tools

WARRANTY

△ NOTE: Check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code '**K250**' together with the relevant Option Code from the table. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **19 March 2015** closure date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART No. / SUNDRY CODE	QTY. / VALUE
K250	B	Front undertray modification - Both sides	05.10.60	0.60	XR813185	2
K250	C	Front undertray modification - Both sides Drive in/drive out	05.10.60 10.10.10	0.60 0.10	XR813185 -	2 -

Normal Warranty policies and procedures apply

Update Prior to Sale UPS5914: Affected VIN List

CANADA

VIN	Retailer Number / Name	Sold / Retailer Stock? [as of 25 September]
V75839	4201 Jaguar Toronto	Retailer Stock
V75708	6058 Jaguar of Calgary	Retailer Stock

USA

V75575	0486 Paretti Imports, L.L.C.	Retailer Stock
V75664	0518 San Jose British Motors	Retailer Stock
V75755	0518 San Jose British Motors	Sold
V75858	0518 San Jose British Motors	Retailer Stock
V76020	0696 Alpine Jaguar	Retailer Stock
V76060	0696 Alpine Jaguar	Sold
V76189	0696 Alpine Jaguar	Retailer Stock
V75611	3201 Melloy Jaguar	Retailer Stock
V75443	5304 Jaguar North Point	Sold
V75492	5304 Jaguar North Point	Retailer Stock
V76292	5304 Jaguar North Point	Retailer Stock
V75638	5307 Jaguar Jackson	Retailer Stock
V75596	5310 Jaguar Tulsa	Retailer Stock
V75559	5320 Jaguar Palm Beach	Retailer Stock
V75563	5320 Jaguar Palm Beach	Sold
V75594	5320 Jaguar Palm Beach	Retailer Stock
V75667	5320 Jaguar Palm Beach	Retailer Stock
V75748	5320 Jaguar Palm Beach	Retailer Stock
V75940	5320 Jaguar Palm Beach	Retailer Stock
V76011	5320 Jaguar Palm Beach	Retailer Stock
V76030	5320 Jaguar Palm Beach	Retailer Stock
V75980	5322 Jaguar Birmingham	Retailer Stock
V76165	5325 Jaguar San Juan	Retailer Stock
V76282	5325 Jaguar San Juan	Sold
V75672	5327 Jaguar Honolulu	Retailer Stock
V75712	5327 Jaguar Honolulu	Retailer Stock
V75728	5327 Jaguar Honolulu	Retailer Stock
V75605	5379 Jaguar Carlsbad	Retailer Stock
V76191	5382 Jaguar Little Rock	Retailer Stock
V75603	5387 Jaguar Orlando	Retailer Stock
V75944	5387 Jaguar Orlando	Retailer Stock
V75974	5387 Jaguar Orlando	Retailer Stock
V75954	5389 Jaguar Greenville	Retailer Stock
V75547	5390 Jaguar Austin	Retailer Stock
V75922	5390 Jaguar Austin	Retailer Stock
V76095	5394 Jaguar Dallas	Retailer Stock
V76048	5395 Jaguar West Ashley	Sold
V76068	5528 Jaguar Houston North	Retailer Stock
V76212	5528 Jaguar Houston North	Retailer Stock
V76296	5528 Jaguar Houston North	Retailer Stock
V75522	5536 Jaguar Naples	Retailer Stock
V75524	5536 Jaguar Naples	Sold

V75795	5536 Jaguar Naples	Retailer Stock
V75636	5563 Jaguar Southwest Houston	Retailer Stock
V75674	5563 Jaguar Southwest Houston	Retailer Stock
V75676	5563 Jaguar Southwest Houston	Retailer Stock
V75788	5563 Jaguar Southwest Houston	Retailer Stock
V75797	5563 Jaguar Southwest Houston	Sold
V75808	5563 Jaguar Southwest Houston	Retailer Stock
V76117	5563 Jaguar Southwest Houston	Retailer Stock
V75695	5612 Jaguar Huntsville	Retailer Stock
V75747	5618 Hennessy Jaguar	Retailer Stock
V75963	5618 Hennessy Jaguar	Retailer Stock
V75998	5618 Hennessy Jaguar	Retailer Stock
V76002	5618 Hennessy Jaguar	Retailer Stock
V75555	5621 Jaguar Asheville	Retailer Stock
V75960	5625 Scott Jaguar	Retailer Stock
V76129	5625 Scott Jaguar	Sold
V75454	5628 Jaguar Newport Beach	Retailer Stock
V75463	5628 Jaguar Newport Beach	Retailer Stock
V76032	5628 Jaguar Newport Beach	Retailer Stock
V76041	5628 Jaguar Newport Beach	Sold
V76075	5628 Jaguar Newport Beach	Retailer Stock
V75978	5639 Barrett Jaguar	Retailer Stock
V75993	5639 Barrett Jaguar	Retailer Stock
V75439	5641 Warren Henry Jaguar	Retailer Stock
V75441	5641 Warren Henry Jaguar	Retailer Stock
V75535	5641 Warren Henry Jaguar	Sold
V75804	5641 Warren Henry Jaguar	Retailer Stock
V75806	5641 Warren Henry Jaguar	Sold
V76183	5641 Warren Henry Jaguar	Retailer Stock
V75697	5653 Cole European	Retailer Stock
V75551	5672 Autobahn Motorcars	Sold
V76006	5691 Jaguar of Sarasota	Retailer Stock
V76008	5691 Jaguar of Sarasota	Retailer Stock
V75557	5703 Galpin Jaguar	Retailer Stock
V75601	5703 Galpin Jaguar	Sold
V75821	5708 THE COLLECTION	Retailer Stock
V75561	5725 Manhattan Jaguar/NYC	Retailer Stock
V75531	5730 Jaguar Monterey	Sold
V75599	5758 Jaguar Mission Viejo	Retailer Stock
V75735	5758 Jaguar Mission Viejo	Retailer Stock
V75778	5758 Jaguar Mission Viejo	Retailer Stock
V75780	5758 Jaguar Mission Viejo	Retailer Stock
V76050	5758 Jaguar Mission Viejo	Retailer Stock
V75528	5763 Jaguar Fort Myers	Sold
V75530	5763 Jaguar Fort Myers	Retailer Stock
V75569	5763 Jaguar Fort Myers	Sold
V75579	5763 Jaguar Fort Myers	Sold
V75736	5763 Jaguar Fort Myers	Retailer Stock
V75740	5763 Jaguar Fort Myers	Retailer Stock
V75800	5763 Jaguar Fort Myers	Retailer Stock
V75802	5763 Jaguar Fort Myers	Retailer Stock

V76170	5768 Jaguar of Tampa	Retailer Stock
V76043	5772 Jaguar Chattanooga	Retailer Stock
V76071	5773 Jaguar of Shreveport	Retailer Stock
V76074	5773 Jaguar of Shreveport	Retailer Stock
V75829	5777 Hennessy Jaguar Gwinnett	Retailer Stock
V76113	5777 Hennessy Jaguar Gwinnett	Retailer Stock
V75581	5781 Hornburg Jaguar Los Angeles	Retailer Stock
V75654	5781 Hornburg Jaguar Los Angeles	Retailer Stock
V75668	5781 Hornburg Jaguar Los Angeles	Retailer Stock
V75762	5781 Hornburg Jaguar Los Angeles	Retailer Stock
V76034	5781 Hornburg Jaguar Los Angeles	Retailer Stock
V75517	5782 Hornburg Jaguar Santa Monica	Retailer Stock