

Update Prior to Sale UPS6314: Parcel Shelf Separation

SERVICE BULLETIN

17-SEP-14

No.: 6-240NAS

Section: GENERAL INFORMATION

Market: CAN / USA

DESCRIPTION

A potential issue has been identified on a limited number of 2015 model year F-TYPE (X152) vehicles (Coupe only) where the noise, vibration, and harshness (NVH) pad, installed to the underside of the parcel shelf, may become separated.

AFFECTED VEHICLES

The VIN range of affected vehicles is K07480-K15910.

WORKSHOP PROCEDURES

Retailers are required to check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action. Retailers are required to **HOLD** only affected vehicles in the above VIN range that are in their control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action. Affected vehicles already in the hands of customers should be updated as per Technical Bulletin JTB00376NAS.

Refer to Technical Bulletin UPS6314-2bNAS, *Update Prior to Sale: Parcel Shelf Separation*, for detailed repair instructions.

PARTS

* when ordering parts, order the expected percentage demand of parts identified only

** an allowance \$2.42 has been provided to cover the cost of the glue

DESCRIPTION	PART NO. / SUNDRY CODE	QTY. / VALUE**	EXPECTED % OF VEHICLES REQUIRING PART*
High-strength glue	ZZZ001	\$2.42	100

TOOLS

Refer to Workshop Manual / Service Instruction for any required tools

WARRANTY

△ NOTE: Check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code '**K255**' together with the relevant Option Code from the table. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **11 March 2015** closure date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART NO. / SUNDRY CODE	QTY. / VALUE**
K255	B	Parcel shelf repair	05.10.30	0.30	ZZZ001	\$2.42
K255	C	Parcel shelf repair Drive in/drive out	05.10.30 10.10.10	0.30 0.10	ZZZ001 -	\$2.42 -

Normal Warranty policies and procedures apply

** an allowance of \$2.42 has been provided to cover the cost of the glue