

**SERVICE ACTION K251: PARCEL SHELF 'CREAK'  
NOISE WHEN CLOSING LUGGAGE COMPARTMENT  
LID - UPDATE**

**SERVICE  
BULLETIN**

**17-NOV-14** | **No.: 6-239NAS** | **Section: GENERAL** | **Market: CAN / USA**  
(issue 2) | **INFORMATION**

**CHANGES ARE HIGHLIGHTED IN GRAY**

**DESCRIPTION**

An issue has been identified on a limited number of 2015 model year F-TYPE (X152) vehicles (Coupe only) vehicles where the parcel shelf cords may exhibit a 'creak' noise when closing the luggage compartment lid.

**AFFECTED VEHICLES**

The VIN range of affected vehicles is K09831-K15674.

**WORKSHOP PROCEDURES**

Retailers are required to check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action. Retailers are required to **HOLD** only affected vehicles in the above VIN range that are in their control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

Refer to Technical Bulletin K251NAS: *Parcel Shelf 'Creak' Noise When Closing Luggage Compartment Lid*, for detailed repair instructions.

**PARTS**

**NOTE:** **PEOX AC612/21** grease to be sourced from the Squeaks & Rattle kit; refer to Technical Bulletin JTBO0231NAS and Service Bulletin 1-248NAS for more information and how to replenish the items in the Squeaks & Rattles Kit when necessary.

PART NO. / SUNDRY CODE	DESCRIPTION
PEOX AC612/21	Grease

**TOOLS**

Refer to Workshop Manual / Service Instruction for any required tools

**WARRANTY**

**NOTE: Check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.**

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code 'K251' together with the relevant Option Code from the table. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **30 September 2016** closure date must be submitted for payment within 30 calendar days of completion of the repair.

<b>PROGRAM CODE</b>	<b>OPTION CODE</b>	<b>DESCRIPTION</b>	<b>SRO</b>	<b>TIME (HOURS)</b>	<b>PART NO. / SUNDRY CODE</b>	<b>QTY. / VALUE</b>
<b>K251</b>	<b>B</b>	Lubricate both parcel shelf cord tailgate studs	10.10.99	0.20	-	-
<b>K251</b>	<b>C</b>	Lubricate both parcel shelf cord tailgate studs Drive in/drive out	10.10.99 10.10.10	0.20 0.10	- -	- -

*Normal Warranty policies and procedures apply*