

Reference	SSM64857
Models	XF / X250 XJ / X351 F-TYPE / X152
Title	Distorted Playback When Using iPod / iPhone. 13MY onwards.
Category	Electrical
Last modified	28-Nov-2013 00:00:00
Symptom	207000 Entertainment Systems
Content	<p><u>Issue:</u> A customer may report a concern that when an ipod / iphone is connected to the In Car Entertainment system using the ipod / iphone cable only, the play back sound appears distorted or jumps.</p> <p><u>Cause:</u> Unknown, Jaguar Cars are investigating</p> <p><u>Action:</u> Upon diagnosis of a customer report, carry out the following steps:</p> <ol style="list-style-type: none"> 1. Check that the I-pod/ I phone and cable is not at fault by substituting the cable and the iPod/ iPhone first. <p>Note: Please verify with a genuine Apple iPod lead, aftermarket leads have been Known to cause issues due to lower quality cable and components.</p> <ol style="list-style-type: none"> 2. Check the iPod / iPhone socket and connections are not at fault. 3. Check that the connections to the Audio Control Module are fully latched and there are no backed out pins. 4. If any of the above are found to be at fault, rectify as necessary, then retest for symptoms. 5. Only replace the Audio Control Module if symptoms persist.