



NUMBER: 05-006-14

GROUP: Brakes

DATE: December 15, 2014

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SUBJECT:

Front And/Or Rear Brake Noise (Squeal)

OVERVIEW:

This bulletin involves replacing the front and rear brake pads and rear rotors to correct a brake squeal condition.

MODELS:

2010-2014 (DP) RAM 4500/5500 Cab Chassis

NOTE: This bulletin applies to vehicles built on or before May 28, 2014 (MDH 0528XX).

SYMPTOM/CONDITION:

The customer may experience a squealing noise during braking coming from the front and/or rear the vehicle.

DIAGNOSIS:

If the customer describes the symptom, perform the Repair Procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
2	68034093AD	Pad Kit, Front and Rear
2	68174125AB	Rotor, Rear

REPAIR PROCEDURE:

1. Raise the vehicle on a suitable hoist. Refer to the detailed service procedures available in DealerCONNECT> TechCONNECT> under: Service Info> 04 - Vehicle Quick Reference> Hoisting> Standard Procedure> Hoisting.
2. Replace the rear rotors. Refer to the detailed removal procedures available in DealerCONNECT> TechCONNECT> under: Service Info> 05 - Brakes> Brakes, Base> Hydraulic/Mechanical> Rotor, Brake> Rear> Removal/Installation.
3. Replace the front and rear brake pads. Refer to the detailed removal procedures available in DealerCONNECT> TechCONNECT> under: Service Info> 05 - Brakes> Brakes, Base> Hydraulic/Mechanical> Pads, Brake> Front/Rear> Removal/Installation.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
05-70-22-9H	Replace Rear Rotors and Front and Rear Brake Pads (2-Skilled)	5 - Brakes	2.4 Hrs.

FAILURE CODE:

ZZ	Service Action
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