



07/01/2014

New Safety Recall Advanced Communication – P37070114

Chrysler Group LLC (Chrysler) announced a safety recall on certain 2014 model year (DS) RAM 1500 series Truck, (KL) Jeep Cherokee and 2015 model year (UF) Chrysler 200 vehicles.

Some of the above vehicles may experience the rear shock absorber(s) breaking one of the two shock absorber attachment points. A detached shock absorber(s) could cause damage to other chassis/suspension components, rear brake tube damage and/or damage to the rear tire(s). This could cause a crash without warning.

Chrysler will conduct a voluntary safety recall to inspect both rear shock absorber build date codes. Shock absorbers found within a suspect build date range will be replaced.

Dealers will be notified of the launch of this safety recall by way of established methods used in the past.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries on involved vehicles.

Customer Services Field Operations
Chrysler Group LLC