THIS BULLETIN SUPERSEDES TECHNICAL SERVICE BULLETIN 07-002-13, DATED JULY 30, 2013, WHICH SHOULD BE REMOVED FROM YOUR FILES. ALL REVISIONS ARE HIGHLIGHTED WITH **ASTERISKS**.

THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL **(RRT) 14-036**. ALL APPLICABLE SOLD AND UN-SOLD RRT VIN's HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.

SUBJECT:
Coolant Weepage At EGR Hose

OVERVIEW:
This bulletin involves replacing the EGR hose.

MODELS:

| 2011 - **2014** | LX | Chrysler 300 (International Only) |

NOTE: This bulletin applies to vehicles with the 3.0L V6 Turbo Diesel Engine (sales code EXF) built on or before **March 7, 2014 (MDH 0307XX)**.

SYMPTOM/CONDITION:
The EGR hose may weep coolant.

DIAGNOSIS:
If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. For all other customers that describe the symptom/condition, perform the Repair Procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
(1)	**68253365AA**	EGR Coolant Hose

REPAIR PROCEDURE:
1. Drain the cooling system. Follow the detailed procedures available in DealerCONNECT/TECHCONNECT, Refer To 07 - Cooling - Standard Procedure.

2.   Lower the belly pan splash shield.
3.   Lower the rear transmission splash sheild.
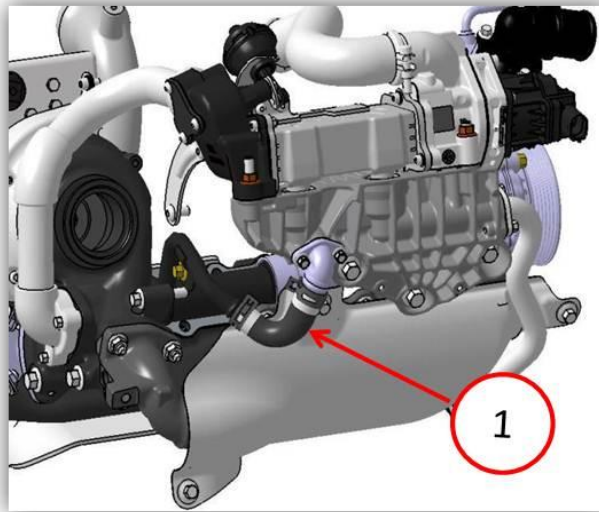4.   Replace the EGR coolant hose.

Fig. 1 EGR

1 - EGR Coolant Hose

POLICY:
Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
25- 01- 47- 92	Hose, EGR Cooler Replace (2- Skilled)	10- Diesel	0.7 Hrs

FAILURE CODE:

ZZ	Service Action