



**NUMBER:** 02-008-14

**GROUP:** Front Suspension

**DATE:** November 14, 2014

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**THIS BULLETIN SUPERSEDES SERVICE BULLETIN 02-005-12, DATED SEPTEMBER 06, 2012, WHICH SHOULD BE REMOVED FROM YOUR FILES. ALL REVISIONS ARE HIGHLIGHTED WITH **\*\*ASTERISKS\*\*** AND INCLUDE UPDATED PART NUMBERS AND REMOVAL OF POLICE FLEET VEHICLES FROM THIS BULLETIN.**

**SUBJECT:**

Front End Clunk Noise When Coming To A Stop - Mexico Only

**OVERVIEW:**

This bulletin involves replacing both the left and right side front tension struts

**MODELS:**

2011 - 2012	(LD)	Dodge Charger
2011 - 2012	(LE)	Dodge Charger (Export)

**NOTE: This bulletin applies to vehicles sold in Mexico equipped with heavy duty suspension (sales code SDB) built on or before December 16, 2011 (MDH 1216XX). **\*\*This bulletin does NOT apply to Police Group vehicles (sales code AHB).\*\*****

**SYMPTOM/CONDITION:**

The customer may experience a front end clunk noise, coming from the tension strut bushing(s), when coming to a stop.

**DIAGNOSIS:**

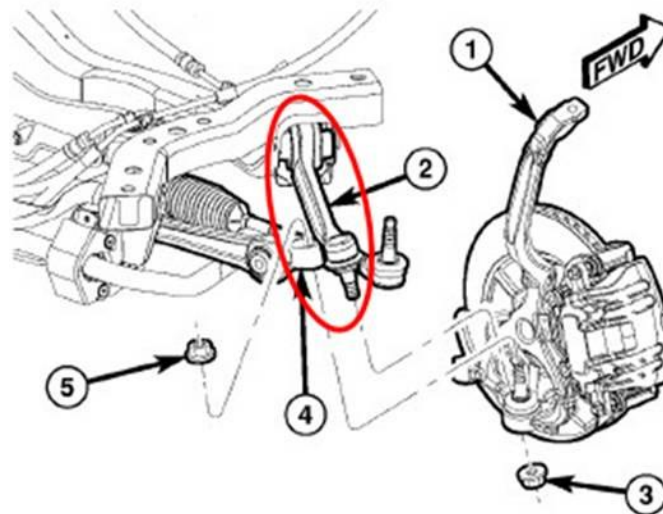
If the customer describes the symptom, perform the Repair Procedure.

**PARTS REQUIRED:**

Qty.	Part No.	Description
1	<b>**05168652AC**</b>	Strut, Tension RH
1	<b>**05168653AC**</b>	Strut, Tension LH
2	06508238AA	Bolt - M14 (Through Strut)
2	06507838AA	Nut - M14 (Attach to Bolt Through Strut)
2	06502502	Nut - M14 (Attach Strut, Tension Ball Joint to Knuckle)

**REPAIR PROCEDURE:**

1. Replace both the left and right side tension struts. Refer to the detailed procedures available in DealerConnect>TechCONNECT> under: Service Info> 02 - Front Suspension> Front> STRUT, Tension, RWD> Removal/Installation.



**Fig. 1 Tension Strut Replacement**

- 1 - Knuckle/Spindle (Front)
- 2 - Tension Strut
- 3 - Retaining Nut (Tension Strut)
- 4 - Knuckle/Balljoint Stud Attachment Point (Lower Control Arm)
- 5 - Retaining Nut (Lower Ball Joint)

**POLICY:**

Reimbursable within the provisions of the warranty.

**TIME ALLOWANCE:**

Labor Operation No:	Description	Skill Category	Amount
02-10-25-92	Strut Bar, Tension - Replace Both Front with Alignment (Skill Level = B, Training Level = 3)	4 - Chassis Systems	1.1 Hrs.

**FAILURE CODE:**

ZZ	Service Action
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