

Service Bulletin

Circolare Tecnica - Technisches Rundschreiben - Circulaire Technique - Circular Tecnica

Date: 11 April 2014

Subject: **Swingarm Pivot Fixing Screw 8000B2751**

Product: **Brutale 675 - Brutale 800 - Brutale 800 Dragster - Brutale 1090 - Brutale R-Brutale RR-F3 675 - F3 800 - F4 - F4 R - F4 RR - Rivale 800**

NOTIFICATION OF RECALL:

MV Agusta Motor S.p.A. has decided that a defect which relates to motor vehicle safety exists in recent production motorcycles.

IDENTIFICATION OF VEHICLES POTENTIALLY CONTAINING THE DEFECT:

This recall involves 1098 motorcycles, built from 18 December 2013 to 10 March 2014. This recall covers the subject motorcycle population in its entirety.

Please refer to the attached list for involved models and chassis numbers.

DESCRIPTION OF THE DEFECT:

We've discovered that some of our motorcycles were produced using a swingarm pin that is secured by a non conformant fixing screw [part number 8000B2751] which is subject to potential failure during normal use of the motorcycle.

In the interest of our customer's safety, and as regulated by law, you may sell but not deliver to customers before having substituted the component part number 8000B2751.

Notification to customers:

MV Agusta will notify all owners of registered vehicles and will instruct these owners to arrange an appointment with an authorized dealer, specifying that the remedy is free of charge. An example letter for customers is attached.

To protect the safety of our riders, it is our mutual responsibility to ensure the recall service is performed on all affected motorcycles. Therefore, we strongly urge you to perform the recall service even if the motorcycle was not purchased from your dealership.

You are also required to perform the recall service on all affected models in your dealership inventory prior to delivering, renting or leasing those models.

If you are not sure that a safety recall has been completed on a particular motorcycle, please contact MV Agusta Customer Service via e-mail (ServiceSupport@mvagusta.it).

IMPORTANT NOTICE

We request that you contact any owners of affected models that your records show as unregistered. Advise them of the safety recall and make arrangements to remedy the defect on their motorcycle as soon as possible. We also require that you activate their registration thereby enabling us to send them owner's letters via direct mail, as required by the law.

SHIPPING Swing arm pivot fixing screw P/N 8000B2751

The screws P/N 8000B2751, necessary to complete the remedy on delivered bikes, are going to be shipped to you this week.

If it will be necessary to ship further items P/N 8000B2751, you will need to send us a spare parts order as from normal procedure in use.

INSTALLATION INSTRUCTIONS– Swing arm pivot fixing screw P/N 8000B2751

- Remove the swing arm pivot fixing screw on the affected motorcycle.
- Take a new screw P/N 8000B2751 identified with stamp / green dot as shown in the picture below.



- Install the new screw, using the washer that was initially installed on the original screw, paying attention to fix the screw with a tightening torque of 70-75 Nm.

Procedure for Warranty reimbursement:

Send a Warranty Claim for reimbursement of necessary part and labour including all the relevant data regarding the motorcycle, entering the following codes:

- Warranty Type= GS
- Special Warranty Code= 2798
- Spare Part P/N= 8000B2751
- Operation Code: L 999
- Labor: 0,3 Hours
- Defect Code: 099

Please make note to the Service Bulletin N° 129.

The reimbursement of the warranty request will be carried out via Invoice as from the normal procedure in use.

Thank you in advance for your cooperation, for any need we advice you to contact the MV Agusta Service Dept.

MV AGUSTA MOTOR S.p.A.
Technical Service Department
Recall 2798

Attachments:

- 1 - List of all motorcycles involved in SAFETY RECALL 2798
- 2 - Facsimile letter sent from MV Agusta to the registered motorcycles owners.

Brutale 675

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Brutale 800

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Brutale 800 Dragster

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Brutale 1090

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Brutale R

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Brutale RR - Brutale RR Corsa

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F3 675

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ZCGLGGNT5EV001289
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Dear Customer,

MV Agusta Motor S.p.A has discovered that a safety defect exists on some MV Agusta models produced from 18 December 2013 to 10 March 2014. We are therefore conducting a voluntary safety recall.

Affected motorcycles have a swingarm pin that is secured by a non conformant fixing screw which is subject to potential failure during normal use of the motorcycle, thereby increasing the risk of a crash.

**Our records indicate that you have purchased one of the affected motorcycles.
We strongly urge you to contact your dealer and make arrangements to have the appropriate remedy service performed as soon as possible.**

The dealer will install a conformant fixing screw.

The estimated required time to perform this service is 15 minutes.

The parts and service are free of charge.

If you have sold your motorcycle, please inform us of the new owner's details so that we may advise them of this recall. Also, MV Agusta Motor SpA requests that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Should you choose to ride your motorcycle prior to this service, we urge you to be aware of the risks and condition.

If you are not satisfied of your dealer's service, please contact MV Agusta Motor S.p.A for immediate assistance at the email address: info@mvgusta.it or telephone number 800.36.44.06 (Italy) and +39-0332-254.712 (outside Italy). If your dealer or MV Agusta Motor S.p.A. fails or is unable to remedy your motorcycle without charge within a reasonable time, you may wish to inform your local governmental safety administration office.

We regret any inconvenience this may cause you, but we are initiating this action in the interest of your personal safety and satisfaction with our products.

Thank you for your cooperation.

Sincerely,

MV Agusta Motor S.p.A

Recall 2798

