

TECHNICAL BULLETIN
J042NAS1
16 JUL 2014



© Jaguar Land Rover North America, LLC

NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

SECTION: 211-02

Safety Recall: Power Steering Hose Attenuator Collapse

AFFECTED VEHICLE RANGE:

XF (X250)
Model Year: 2013-2014
VIN: S78410-U34801

MARKETS:

NAS

CONDITION SUMMARY:

Situation: A concern has been identified on a number of 2013-2014 model year Jaguar XF (X250; XFR-S variant only) where vehicles being driven aggressively with frequent high energy steering inputs, the Power Steering hose attenuator at the steering rack end may collapse and cause a restriction in the hose. This restriction of power steering fluid flow can cause loss of the steering power assistance and loss of power steering fluid. The mechanical steering link to the steering wheel and road wheels is maintained at all times.

Action: Retailers are required to **HOLD** all affected vehicles that are within your control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action detailed in this Technical Bulletin. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but **must** have it completed prior to vehicle handover to the customer. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

PARTS:



NOTE: * when ordering parts, order only the expected percentage demand of parts identified

DESCRIPTION	PART No. / SUNDRY CODE	QTY. / VALUE	EXPECTED % of VEHICLES REQUIRING PARTS*
Power steering line - left hand drive (LHD)	C2Z30503	1	100
Sealing ring	XR829167	1	100
Sealing ring	XR829166	1	100
Latch plate bolt	XR853643	1	100
Steering oil	C2P10363	2	100

SPECIAL TOOLS:

Refer to Workshop Manual / Service Instruction for any required tools

WARRANTY:

NOTE: Check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action. Repair procedures are under constant review, and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code 'J042' together with the relevant Option Code from the table. The SRO and part information listed have been included for information only. The Option Code(s) that allows for the drive in / drive out allowance may only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

Warranty claims must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PARTS / SUNDRY CODE	QTY. / VALUE
J042	D	Replace power steering line (LHD)	57.15.29	1.0	C2Z30503 XR829167 XR829166 XR853643 C2P10363	1 1 1 1 2
J042	E	Replace power steering line (LHD) Drive in/drive out	57.15.29 10.10.10	1.0 0.10	C2Z30503 XR829167 XR829166 XR853643 C2P10363	1 1 1 1 2

Normal Warranty policies and procedures apply

SERVICE INSTRUCTION:

1. Install a new power steering pump-to-steering gear pressure line (see TOPIx Workshop Manual, section 211-02).