



Update Prior to Sale UPS5614: Panoramic Roof Cross Car Seal Adrift From Home Position

SERVICE BULLETIN

08-SEP-14

No.: 6-237NAS

Section: GENERAL
INFORMATION

Market: CAN / USA

DESCRIPTION

An issue has been identified on a limited number of 2014-2015 model year XJ (X351) vehicles where the Panoramic Roof opening panel front and/or rear cross car seal is adrift from its 'home' position, leading to increased wind noise from the roof opening panel while driving.

AFFECTED VEHICLES

The VIN range of affected vehicles is V74183-V74882.

WORKSHOP PROCEDURES

Retailers are required to check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action. Retailers are required to **HOLD** only affected vehicles in the above VIN range that are in their control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

Refer to Technical Bulletin UPS5614-2bNAS: *Update Prior to Sale: Panoramic Roof Cross Car Seal Adrift From Home Position*, for detailed repair instructions.

PARTS

* when ordering parts, order the expected percentage demand of parts identified only

** an allowance equivalent approximately £1.00 has been provided to cover the cost of the glue

DESCRIPTION	PART No. / SUNDRY CODE	QTY. / VALUE**	EXPECTED % OF VEHICLES REQUIRING PART*
Cross car seal – Front	C2D19538	1	5
Cross car seal – Rear	C2D5746	1	5
Glue – Loctite 406	ZZZ001	£1.00	25

TOOLS

Refer to Workshop Manual / Service Instruction for any required tools

WARRANTY

△ NOTE: Check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code '**K247**' together with the relevant Option Code from the table. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **21 February 2015** closure date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART NO. / SUNDRY CODE	QTY. / VALUE
K247	B	Check front and rear cross car seals - no further action required	10.10.99	0.20	-	-
K247	C	Check front and rear cross car seals - no further action required	10.10.99	0.20	-	-
		Drive in/drive out	10.10.10	0.10	-	-
K247	F	Check and re-seal front and rear cross car seals	76.95.74	0.20	ZZZ001	** £1.00
K247	G	Check and re-seal front and rear cross car seals	76.95.74	0.20	ZZZ001	** £1.00
		Drive in/drive out	10.10.10	0.10	-	-
K247	K	Check and install front cross car seal	76.81.47	0.20	C2D19538	1
K247	L	Check and install front cross car seal	76.81.47	0.20	C2D19538	1
		Drive in/drive out	10.10.10	0.10	-	-
K247	P	Check and install rear cross car seal	76.81.48	0.20	C2D5746	1
K247	Q	Check and install rear cross car seal	76.81.48	0.20	C2D5746	1
		Drive in/drive out	10.10.10	0.10	-	-
K247	T	Check and install front and rear cross car seals	76.81.49	0.30	C2D19838 C2D5746	1 1
K247	U	Check and install front and rear cross car seals	76.81.49	0.30	C2D19838 C2D5746	1 1
		Drive in/drive out	10.10.10	0.10	-	-

Normal Warranty policies and procedures apply

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