

TECHNICAL BULLETIN
K263NAS1
18 DEC 2014



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

SECTION: 501-03

Service Action: Fuel Filler Flap Actuator Inoperative

AFFECTED VEHICLE RANGE:

XF (X250)
Model Year: 2012-2013
VIN: S34737-S53398

MARKETS:

NAS

CONDITION SUMMARY:

Situation: An issue has been identified on a limited number of 2012-2013 model year XF (X250) vehicles where the fuel filler flap may be inoperative.

Action: Retailers are required to **HOLD** only affected vehicles that are within your control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action detailed in this Technical Bulletin. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but **must** have it completed prior to vehicle handover to the customer. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

PARTS:



NOTE: * when ordering parts, order only the expected percentage demand of parts identified

DESCRIPTION	PART No. / SUNDRY CODE	QTY. / VALUE	EXPECTED % of VEHICLES REQUIRING PARTS*
Fuel filler bowl	C2Z11752	1	100

SPECIAL TOOLS:

Refer to Workshop Manual / Service Instruction for any required tools

WARRANTY:



NOTE: Check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action. Repair procedures are under constant review, and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code '**K263**' together with the relevant Option Code from the table. The SRO and part information listed have been included for information only. The Option Code(s) that allows for the drive in / drive out allowance may only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **30 November 2016** closure date must be submitted for payment within 30 calendar days of completion of the repair.

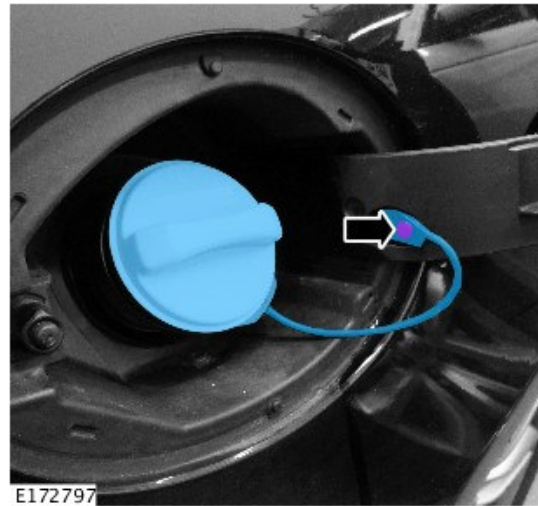
PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PARTS / SUNDRY CODE	QTY. / VALUE
K263	B	Fuel filler bowl - Renew	05.10.20	0.20	C2Z11752	1

K263	C	Fuel filler bowl - Renew	05.10.20	0.20	C2Z11752	1
		Drive in/drive out	10.10.10	0.20	-	-

Normal Warranty policies and procedures apply

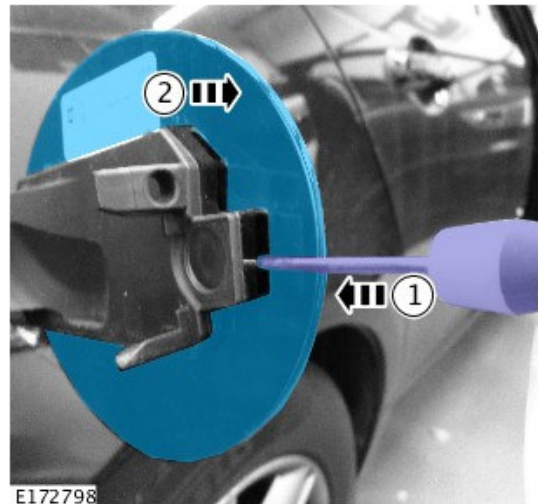
SERVICE INSTRUCTION:

1. Open the fuel filler flap.
2. Remove the fuel cap from the fuel filler flap.



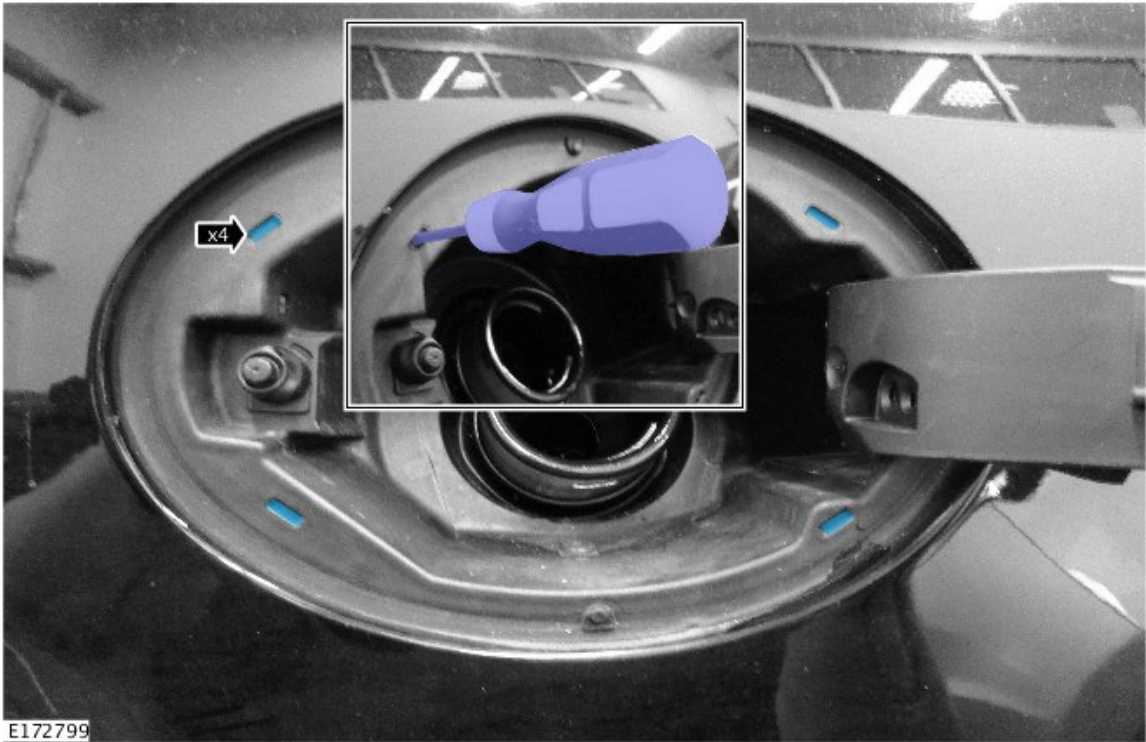
3.  **CAUTION: Protect the surrounding paintwork to avoid damage.**

Using a suitable tool, release the retaining clip and remove the fuel filler flap and position it to one side.

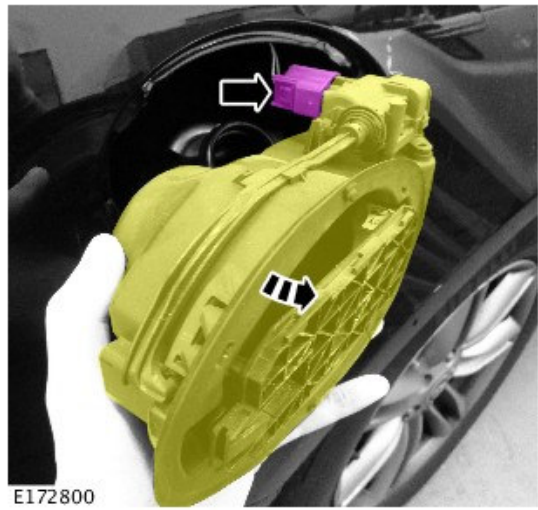


4. Using a suitable tool, release the retaining clips and

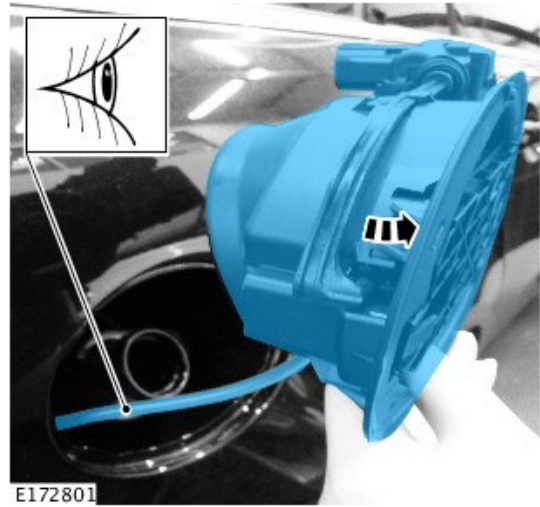
position the fuel filler bowl to allow access to the rear of the fuel filler bowl.



5. Disconnect the electrical connector.



6.



7. Disconnect the breather pipe and remove the fuel filler bowl.

8. Install the new fuel filler bowl.

- Reverse steps 1-7.